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The information is also available in Anacom's Internet website in:

http://www.anacom.pt/template31.jsp?categoryId=216202

Determination of 28.3.2002

## INDICATORS OF THE FTS

	Jan.	Feb.	Mar.	1 <sup>st</sup> Qtr.	Apr.	May	Jun.	2 <sup>nd</sup> Qtr.	Jul.	Aug.	Sept.	3 <sup>rd</sup> Qtr.	Oct.	Nov.	Dec.	4 <sup>th</sup> Qtr.	YEAR TOTAL
Indicator 1 Indicator 2 Indicator 3				Qui				Qui.				Qui.				Qu.	TOTAL
Indicator n																	

## Notes:

- 1. This information should be sent to ANACOM until the 20<sup>th</sup> day after the end of each quarter.
- 2. The columns corresponding to the monthly amounts and totals for the quarter under analysis must be completed for all the indicators defined, together with the "Year Total" column (referring to the total amount of each indicator in the period between the start of the year and the end of the quarter under analysis). These columns for the different indicators should be filled in using the following criteria:
  - The total quarterly amount of the indicators in terms of accesses should correspond to the accumulated value at the end of each month of each quarter. The "Year Total" column should coincide with the total amount of the quarter under analysis.
  - The total quarterly amount of the "number of customers" indicator should be backdated to the last day of the quarter, coinciding with the accumulated amount of the number of customers in the last month of each quarter. In the case of call-to-call selection and in relation to users without a contract, only those customers making at least one call during that month by dialling the provider's access code, should be counted as customers.

- The quarterly amount of the "number of access points to the FTS" indicator should be backdated to the last date of the quarter, coinciding with the indicator's accumulated value on the last month of each quarter. In the case of call-to-call selection and in relation to users without a contract, only those channels used to make at least one call during the last month will be counted as access points.
- The other indicators (namely traffic and revenues) should not be sent in accumulated terms. The quarterly totals should correspond to the sum of the monthly amounts and the "Year Total" column will correspond in each quarter to the sum of the total quarterly amounts already calculated.