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## REGULATION OF SPACE ACTIVITIES

As the designated space authority, the Autoridade Nacional de Comunicações (ANACOM) approved last 18 July the regulation for the system governing the access to and practice of space-

related activities. The aim is to ensure that appropriate resources are available and to streamline procedures. (+)

## GUARANTEED OPEN INTERNET ACCESS

ANACOM approved by decision dated 26 June the report on net neutrality with respect to application of articles 3 and 4 of Regulation (EU) 2015/2120 of the European Parliament and

of the Council of 25 November 2015. It covers the monitoring and supervisory actions carried out by this Authority during the period from 1 May 2018 to 30 April 2019. (+)

## CTT COST ACCOUNTING SYSTEM

ANACOM approved on 18 June the final decision regarding actions deriving from the audit of results of the cost accounting

system of CTT-Correios de Portugal (Portuguese postal service) for financial year 2016. (+)

## CTT - COMPLAINT BOOK

By decision dated 25 July, ANACOM approved a determination to correct the information disseminated by CTT regarding obligations envisaged in the system governing the complaint

book, specifically the existence and availability of the complaint book at post offices. (+)

## PUBLIC CONSULTATIONS

### TELECOMMUNICATIONS INFRASTRUCTURE MANUALS

By decision dated 25 July, ANACOM began a public consultation on the draft versions of the fourth edition of the ITED Manual (telecommunications infrastructures in buildings) and the third edition of the ITUR Manual (telecommunications infrastructures in housing estates, urban developments and groups of buildings). Interested parties are asked to submit written technical contributions and comments, in Portuguese, by 10 September to the following email address [entidadesited@anacom.pt](mailto:entidadesited@anacom.pt). (+)

### CHANGES TO THE RDAO AND RPAO

On the same date, ANACOM launched a public consultation on

changes to the reference ducts access offer (RDAO) and the reference poles access offer (RPAO) not included in the draft decision on changes to the RDAO and RPAO approved on the same date. Interested parties are asked to submit written comments in Portuguese by 25 September to the email address [oraceorap@anacom.pt](mailto:oraceorap@anacom.pt). (+)

### MEO COST-OF-CAPITAL RATE

By decision dated 4 July, ANACOM began a public consultation on the cost-of-capital rate of MEO-Serviços de Comunicações e Multimédia (MEO) applicable to financial year 2019. This consultation ran until 7 August. (+)

# COMMUNICATIONS IN PORTUGAL

## NEWS

### ADMINISTRATIVE OFFENCE CASES

In the area of electronic communication services, the Autoridade Nacional de Comunicações (ANACOM) applied the following sanctions for administrative offences:

- DIALOGA - a fine of 4,000 euros; (+)
- NOS Comunicações - a fine of 30,000 euros. (+)

### ANACOM PUBLIC PARTICIPATION

The chair of the Board of Directors, João Cadete de Matos, took part in the following events:

- 15 July in Barcarena - the launch of the Emergency Assistance Service for Deaf Citizens at the 112 Operational Centre; (+)
- 14 July - reopening of the Portalegre Tapestry Museum; (+)
- 12 July - interview for the online version of VISÃO magazine, focusing on this Authority's 30th anniversary and the holding of the nationwide photography contest "Communicating, Connecting, Uniting"; (+)
- 11 July in Porto - ceremony to award prizes to winners of the national photography contest; (+)
- 27 June - Azores TV News programme of the RTP Azores channel, to mark the opening of the exhibition on Portuguese Overseas Stamps in Ponta Delgada, organised by ANACOM and the Portuguese Foundation for Communications; (+)
- 26-28 June, - Azores TV news programme of the RTP Azores channel, on the future and regulatory challenges of the postal sector, debated in the context of ANACOM-organised meetings of the European Regulators Group for Postal Services and the Postal Union of the Americas, Spain and Portugal held in Ponta Delgada; (+)
- 21-22 June, on Santa Maria Island in the Azores - 2nd New Space Atlantic Summit organised by Portugal Space together with the Foundation for Science and Technology, the Atlantic International Resource Centre (AIR Centre) and the European Space Agency; (+)
- 19 June, on São Jorge Island in the Azores - 11th Iberian-Atlantic Regional Statistics Conference, organised by the Regional Statistics Service of the Azores. The main topic was 'Consumption in the regional GDP'; (+)
- 11 June - Complaint Book programme of the News at 8 programme of TVI, focusing on the topic of distance contracts for telecommunication services (activation and cancellation problems); (+)
- 5 June - parliamentary hearing held by the Committee for the

Economy, Innovation and Public Works, on ANACOM's activities plan for 2019. (+)

The vice-chair of the Board, João Miguel Coelho, participated on 28 June in Lisbon in the panel on 5G of the 11th Telecommunications Conference (ConfTele 2019 - 26-28 June), which focused on the topic of 'Telecommunications technologies pursuing new ways of living and travelling'. (+)

Press officer Ilda Matos took part in the following TV programmes:

- 8 July - in the Economy 24 section of the Morning News of TVI and TVI24, on roaming communications; (+)
  - 19 June - in the Savings Account section of the Evening News of SIC, on price reductions for calls made to numbers beginning with 707 and 708; (+)
  - 18 June - in the Economy 24 section of the Morning News of TVI and TVI24, on the same subject; (+)
  - 6 June - in the Savings Account section of the Evening News of SIC, on new features in telecommunications billing.
- The head of the Madeira office, José Nelson Melim, participated in the Madeira Viva programme of RTP Madeira on the following dates: (+)
- 24 June - on roaming; (+)
  - 3 June - on cancellation of services. (+)

João Gonçalves, from the Markets Regulation Department, took part in the European Mediterranean Regulators Group workshop on 'Wholesale regulation of very high capacity networks' held last 18 June in Amman, Jordan. (+)

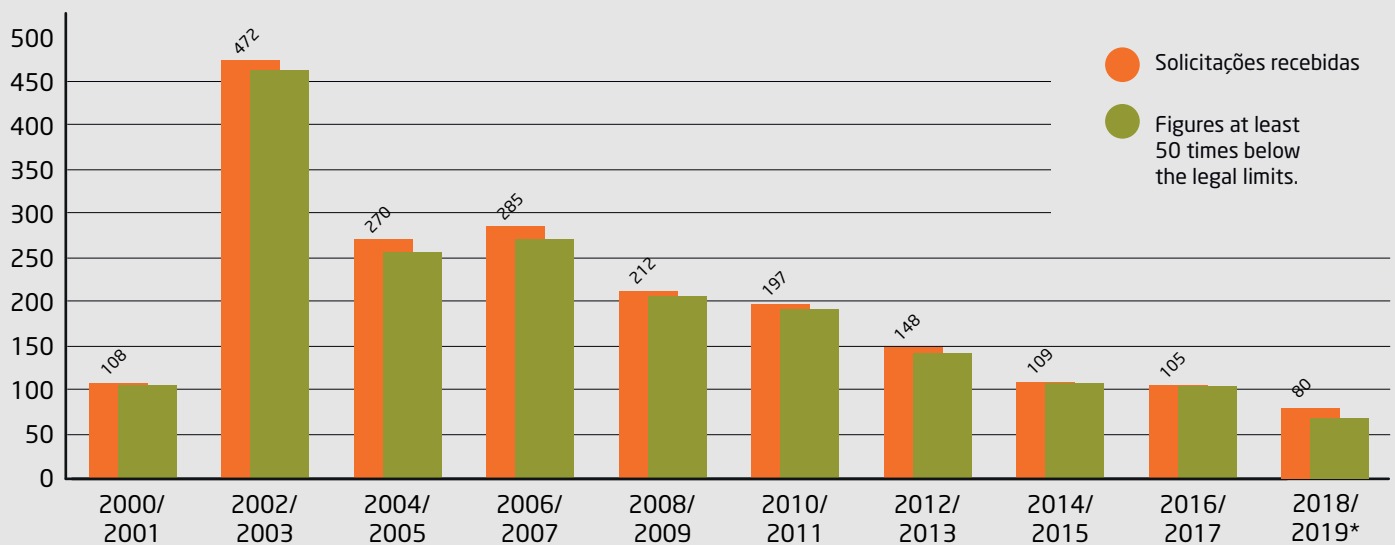
Miguel Capela, from the Spectrum Management Department, participated last 3 May in Copenhagen in a workshop of the European Conference of Postal and Telecommunications Administrations focusing on new spectrum solutions for industrial sectors. (+)

### ANACOM MEETINGS

The second meeting of the working group on the future of the undersea cables ensuring communication connections between the Portuguese mainland, the Azores and Madeira was held last 16 July to present and provide explanations about projects involving the companies EllaLink, Alcatel Submarine Networks and DStelecom. (+)

The first meeting of the working group tasked with overseeing migration of the current digital terrestrial TV (DTT) network was held on 5 July. (+)

## ELECTROMAGNETIC FIELDS (NON-IONISING RADIATION)



\*Valores relativos a 2018 e ao 1.º semestre de 2019

## COSTS AND FEES - 2018 REPORT

The Autoridade Nacional de Comunicações (ANACOM) has published the financial year 2018 report on administrative costs and the

amount resulting from fees collected in the area of electronic communications, approved by decision dated 4 July. (+)

## 2018 ACCOUNTS AND REPORT OF THE UNIVERSAL SERVICE FUND

By decision dated 6 June, ANACM approved the 2018 annual report and accounts of the compensation fund for universal electronic

communications service, in accordance with the Electronic Communications Law and the respective Fund Law. (+)

## NUMBER USAGE RIGHTS

By decision dated 25 July, per the provisions of its statutes and under the terms set out in articles 17 and 36 of the Electronic Communications Law, in the current wording,

ANACOM approved the assignment of usage rights for the short number 147 to the Administrative Modernisation Agency (AMA). (+)

## INSTALLATION OF RPAO DROPS

On the same date, ANACOM approved the final decision concerning the complaint lodged by Vodafone Portugal-Comunicações Pessoais (Vodafone) contesting this Authority's decision dated 2 August 2018 on the request for intervention to

achieve administrative resolution of the dispute between MEO-Serviços de Comunicações e Multimédia and Vodafone regarding noncompliance with procedures for the installation of customer drops in the ambit of the reference poles access offer (RPAO). (+)

## NEWLY ENACTED LEGISLATION

**Adm. rule no. 210/2019** (Series I, D. R. of 5 July) – establishing how ANACOM's financial year 2015 net results will be applied. (+)

**Decree-Law no. 81-A/2019** (Series I of 17 June) – which proceeds with institutional reorganisation of the Integrated System of Emergency and Security Networks of Portugal (SIRESP). (+)

# ANACOM DECISION - SUMMARY OF 2ND QUARTER OF 2019

Full information available at [www.anacom.pt](http://www.anacom.pt)

DATE	DETERMINATION
26.06.2019	Revision of reference speeds associated to coverage obligations in the 800 MHz band (draft decision) (+)
26.06.2019	Net neutrality report - application of articles 3 and 4 of Regulation (EU) 2015/2020 of the European Parliament and of the Council of 25 November 2015 - May 2018 to April 2019 (decision) (+)
26.06.2019	Extension of deadline for submitting contributions as part of the regulatory procedure for creating a specific range for M2M services in the national numbering plan (decision) (+)
26.06.2019	Evaluation of cross-border parcel unit rates deriving from article 6 of Regulation (EU) 2018/644 and notification to the European Commission (decision) (+)
24.06.2019	Extension of deadline for submitting contributions as part of the regulatory procedure for creation of a specific range for machine-to-machine services in the national numbering plan (decision) (+)
18.06.2019	Action deriving from the audit of results of CTT's cost accounting system - financial year 2016 (final decision) (+)
18.06.2019	Direct acquisition of insurance - other classes (decision) (+)
06.06.2019	2018 annual report and accounts of the universal communications service compensation fund (decision) (+)
06.06.2019	Maximum retail prices for calls to numbers of the 707, 708, 808 and 809 ranges and recommendations for use of non-geographic numbering ranges (draft decision) (+)
06.06.2019	Draft regulation on the system for accessing and practicing space activities (draft decision) (+)
06.06.2019	Tender for direct acquisition of insurance - health class (decision) (+)
30.05.2019	Start of regulatory procedure for creation of a specific range for machine-to-machine services in the national numbering plan (decision) (+)
22.05.2019	Non-opposition to the proposed prices for 2019 in the scope of universal postal service (decision) (+)
17.05.2019	Request from CTT to make deductions from records of mailed priority mail and registered mail for the purpose of calculating the January 2019 quality of service indicators (draft decision) (+)
17.05.2019	Change of registered office of Dense Air Portugal (decision) (+)
09.05.2019	MEO cost-of-capital rate applicable to financial year 2018 (decision) (+)
09.05.2019	Values of the universal postal service quality indicators verified by CTT in 2018 (draft decision) (+)
24.04.2019	Revision of objectives for postal network density and minimal services offerings and prior disclosure of information about the closure or reduced business hours of post offices (decision) (+)
24.04.2019	Endorsement of attachment of the frequency usage right allocated to Top Rádio (decision) (+)
24.04.2019	Change of name of the company Broadband Portugal BBP (decision) (+)
11.04.2019	Audit of the annual figures for quality of service indicators, complaints and information requests of CTT - 2018 to 2020 (decision) (+)
11.04.2019	Social report for financial year 2018 (decision) (+)
11.04.2019	Allocation and recovery of number usage rights following the end of mobile communication services of CTT-Correios de Portugal (decision) (+)
11.04.2019	Change of registered office of Inmarsat Ventures SE (decision) (+)
11.04.2019	Update of the maximum price for call termination in public telephone networks at a fixed location to be applied by notified operators with SMP (decision) (+)
11.04.2019	Update of the maximum price for voice call termination in individual mobile networks to be applied by the notified operators with SMP (decision) (+)
04.04.2019	Determination for CTT to correct disclosed information on obligations envisaged in the system applicable to the complaints book (draft decision) (+)
04.04.2019	Cost-of-capital rate of CTT applicable to financial year 2018 (final decision) (+)
04.04.2019	Notification to the European Commission regarding the draft final decision on the MEO cost-of-capital rate applicable to financial year 2018 (draft decision) (+)
04.04.2019	Conditions and specifications for provision of the universal service of connecting to a public communications network at a fixed location and to publicly accessible telephone service and for the supply of public payphones (final decision) (+)
04.04.2019	Start of regulatory procedure for space activities (decision) (+)

# COMMUNICATIONS AROUND THE WORLD

## UNIÃO EUROPEIA

### FINLAND ASSUMES EU PRESIDENCY

Finland holds from 1 July to 31 December the rotating six-month presidency of the Council of the European Union (EU), continuing the presidential trio that also comprises Romania (first half of 2019) and Croatia (first half of 2020).

The Finnish presidency's main priorities for the next six months are to: i) strengthen common values and the rule of law; ii) make the EU more competitive and socially inclusive; iii) reinforce the EU's position as a world leader in climate-related action; and iv) boost protection of citizens' security. (+)

### CONNECTING EUROPE FACILITY - DIGITAL

The public consultation launched by the European Commission (EC) to gather opinions from European citizens, industry, academic institutions and the public sector regarding the Connecting Europe Facility - Digital for the 2021-2027 period runs until 6 September.

In the scope of this financing programme, the EC issued a call for the areas of cyber-security, e-health, e-procurement, European e-justice, the European Platform for Digital Skills and Jobs and public open data. Interested parties can apply until 14 November. (+)

### WiFi4EU - VALIDITY EXTENDED

In the scope of the second call under the EC's WiFi4EU

initiative, the validity of the reserve list of municipalities has been extended until 5 September. The list will only be activated if municipalities selected to receive a WiFi4EU voucher do not sign the subsidy agreement in the WiFi4EU portal. (+)

### EUROPEAN BROADBAND AWARDS 2019

The deadline for applying to compete for the 2019 European Broadband Awards, an annual EC event distinguishing projects in the area of broadband implementation in the EU, has been extended until 6 September at 3 p.m. (mainland Portugal time). These prizes are awarded to projects in an advanced state of implementation, regardless of size, location or technologies used. The contest is addressed to local, regional and national public authorities as well as to projects with private financing. (+)

### 5G - COMMISSION APPROVES DECISION

The EC has adopted Implementing Decision (EU) 2019/784 on harmonisation of the 24.25-27.5 GHz (or 26 GHz) frequency band for terrestrial systems able to supply wireless broadband electronic communication services in the European Union, an important step towards implementation of 5G throughout Europe. (+)

## BEREC

### 7<sup>TH</sup> BEREC STAKEHOLDERS FORUM

The seventh Stakeholders Forum of the Body of European Regulators for Electronic Communications (BEREC) was held last 16 October in Brussels. The aim was to boost dialogue, involvement and cooperation between BEREC and bodies interested in its activity. (+)

### COMMON POSITION - INFRASTRUCTURE SHARING

The 39th BEREC plenary meeting was held last 12-14 June in Ghent, Belgium. One highlight was approval of the common

position on infrastructure sharing, which identifies criteria that may be considered by national regulatory authorities when assessing agreements to share mobile infrastructures under their responsibility. (+)

### INTERNATIONAL ROAMING - QUESTIONNAIRE

BEREC has prepared a questionnaire on transparency and comparability of roaming rates, to be filled out and sent back to ANACOM by the mobile telephone service providers by 30 August at the latest, to the address [dee.stats@anacom.pt](mailto:dee.stats@anacom.pt). (+)

## ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before relevant international organisations and recently participated in meetings of the Body of European Regulators for Electronic Communications (BEREC), the European Conference of Postal and Telecommunications Organisations (CEPT), the Euro-Mediterranean Regulators Group (EMERG), the European Regulators Group for Postal Services (ERGP), the European Union (EU) and the Postal Union of the Americas, Spain and Portugal (UPAEP).

### BEREC

- Statistics and Indicators EWG - 13 May in Brussels; (+)
- Wireless Network Evolution EWG - 24 April in Brussels; (+)
- Planning and Future Trends EWG - 2 July in Brussels; (+)
- Market and Economic Analysis EWG - videoconference on 9 July; (+)
- End Users EWG - videoconference on 9 July; (+)
- Workshop on Understanding Consumer Vision and Perspectives in Respect to Europe's Telecoms - IRG plenary meeting and BEREC plenary meeting on 12-14 June in Ghent, Belgium. (+)

### CEPT

- WG FM PT44 - 15-17 May in Maisons-Alfort, France; (+)
- WG FM PT58, 24-25 April in Bonn, Germany; (+)

- CPG PTA - 17-21 June in Copenhagen; (+)
- WG NaN PT FNI - 4-5 June in Moscow. (+)

### EMERG

- Workshop on Wholesale Regulation of Very High Capacity Networks - 18-19 June in Amman, Jordan. (+)

### ERGP

- WG Market Indicators - 18-19 June in Lisbon; (+)
- Plenary meeting and workshop on the ERGP opinion about the review of the regulatory framework for postal services - 27-28 June in Ponta Delgada, Portugal; (+)
- Joint ERGP-UPAEP workshop on Regulatory Challenges in Europe and the Americas - 27 June in Ponta Delgada. (+)

### EU

The following meetings were held in Brussels:

- RSPG EECC - 13 June; (+)
- COCOM - 4 June; (+)
- Postal Directive Committee - 3 June; (+)
- CEF-Telecom Committee - 14 June. (+)

### UPAEP

- Postal Regulation Forum - 26-29 June in Ponta Delgada, Portugal. (+)

## ERGP PUBLIC CONSULTATION

The ERGP has placed in public consultation the medium-term strategy for 2020-2022 and the working programme for 2020. Interested parties are asked to submit contributions

in English until 20 and 27 September, respectively, to [GROW-ERGP@ec.europa.eu](mailto:GROW-ERGP@ec.europa.eu) and [ergp2020@eett.gr](mailto:ergp2020@eett.gr). (+)

## OECD RELEASES BROADBAND STATISTICS

The Organisation for Economic Cooperation and Development (OECD) recently released broadband figures referring to 2018. Portugal notably has a fixed broadband

penetration rate of 36.8 percent and ranks ninth from the top among the OECD countries with respect to fibre-optic penetration. (+)

## 2019 DIGITAL INDEX

The EC published last 11 June the report on the Digital Economy and Society Index (DESI) for 2019, which monitors the overall digital performance of Europe and the EU countries' progress in digital competitiveness. Portugal ranks 19th overall among the 28 EU member-

states. Specifically regarding the aspect of 'connectivity', the report analyses the development of fixed and mobile broadband infrastructure and its quality; in this aspect Portugal ranks 18th. Compared to the previous DESI, the country scored slightly higher. (+)



# NEWS FROM OTHER COUNTRIES

## **ARGENTINA - Ente Nacional de Comunicaciones (ENACOM)**

- An extension of the agreement between ENACOM and the National Women's Institute (INAM) has been signed, envisaging the delivery of tablets to women who live in rural areas. The aim is to help their social development, integration and placement through the use of information and communication technologies (ICTs), thereby reducing the social divide. (+)

## **AUSTRALIA - Australian Communications and Media Authority (ACMA)**

- The first report on complaints by Australian consumers regarding companies that provide telecommunication services was released on 10 July, focusing on the period from July to December 2018. The report's figures indicate that 108 complaints were presented per 10,000 services (up 10.2 percent over the previous quarter), with an average response time of six days. (+)

## **BELGIUM - Belgian Institute for Postal services and Telecommunications (BIPT)**

- The deadline for responding to the public consultation on monthly tariffs for wholesale access to cabled networks is 6 September. (+)
- The deadline for responding to the public consultation on the reference offer of the telecom operator Proximus for bitstream access to the local fibre loop is 16 August. (+)

## **BRAZIL - Agência Nacional de Telecomunicações (ANATEL)**

- The revised fixed telephony rates for the local and national long-distance (interurban) modes was approved on 11 July. (+)
- The infrastructure-sharing manual was approved on 11 July. It envisages that the company holding infrastructure must make available, via electronic systems indicated by ANATEL in the operational manual and within 180 days, geo-referenced technical information on infrastructures available for sharing, including all criteria used for price-setting and periods/deadlines. (+)

## **CANADA - Canadian Radio-television and Telecommunications Commission (CRTC)**

- The statistical report on communication technologies in Canadian households during the 2013-2017 period has been published. It presents an overview of communication technology use by Canadian families and of consumption trends. (+)

## **UNITED STATES OF AMERICA - Federal Communications Commission (FCC)**

- The report on the state of communications in areas affected by tropical storm Barry has been released. It includes information on communication network disruptions reported by service providers to the FCC's Disaster Information Reporting System. (+)

## **SPAIN - Comisión Nacional de los Mercados y la Competencia (CNMC)**

- Telecom sector statistical information for year 2018 has been released, indicating that mobile broadband is driving growth. Fixed broadband lines with a speed equal to or above 100 Mbps account for 60 percent of all contracted lines. (+)

## **FINLAND - Finnish Transport and Communications Agency (TRAFICOM)**

- Statistical figures have been released on the business volume of telecommunications in 2018, which remains at the level recorded in 2017. There was a 3 percent increase in mobile networks and a 4 percent decline in fixed networks. TV and radio services were 6 percent lower. (+)

## **FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)**

- A public consultation on high and very-high speed fixed access began on 11 July. The aim is to make an overall assessment of the current market analysis cycle and survey prospects for the next cycle. The consultation runs until 27 September. (+)

## **GREECE - Hellenic Telecommunications & Post Commission (EETT)**

- A public tender for the contracting of consultancy services for development of the project for procurement of a satellite communications spectrum monitoring system has been launched. The deadline for submitting proposals is 13 September. (+)

## **The NETHERLANDS - Authority for Consumers and Markets (ACM)**

- The third annual net neutrality report has been published, covering the period from 1 May 2018 to 30 April 2019. It provides information about the implementation of Regulation 2015/2120 of the European Parliament and of the Council, and the main priorities for next year. (+)

## **MONACO - Gouvernement Princier - Principality of Monaco**

- Total coverage of Monegasque territory with 5G technology was announced on 9 July. The introduction of this technology is the first pillar of the Extended Monaco programme, which aims to lead Monaco to the digital era. (+)

## **UNITED KINGDOM - Office of Communications (Ofcom)**

- New user-protection measures have been implemented for portability processes involving fixed telephone numbers. According to the new rules, operators must resolve complaints by users within five days. (+)

## CTT COST-OF-CAPITAL RATE

The Autoridade Nacional de Comunicações (ANACOM) approved by decision dated 4 July the cost-of-capital rate of CTT-Correios

de Portugal (Portuguese postal service) applicable to financial year 2019: 10.2879 percent. (+)

## EVALUATION OF CROSS-BORDER RATES

By decision dated 26 June, ANACOM approved the evaluation of cross-border unit rates practiced by CTT in 2019 as universal postal service provider, pursuant to article 6 of

Regulation (EU) 2018/644 on cross-border parcel delivery services and respective communication to the European Commission (EC). (+)

## DEDUCTION FROM CTT RECORDS

By decision dated 18 July, ANACOM approved CTT's request to make deductions from mailing records for the purpose of calculating values of the quality-of-service indicators. (+)

By order dated 3 July, it rejected CTT's request to make

deductions from the records of mailed priority mail and registered mail for the purpose of calculating values of quality-of-service indicators in 2019. (+)

## QUALITY-OF-SERVICE INDICATOR VALUES IN 2018

By decision dated 11 July, ANACOM determined a reduction of postal service prices due to CTT's noncompliance with quality-

of-service indicators in 2018. (+)

## LOWER FIBROGLOBAL PRICES

Fibrogloba has changed the prices for its wholesale offerings of high-speed networks in the Central and Azores zones of Portugal, in line with what was proposed by ANACOM and

determined by the Portuguese state. Prices have been reduced by between 30 percent and 66 percent on average, depending on the access types. (+)

## MY FAVOURITE STAMP - AZORES

ANACOM launched the My Favourite Stamp contest, open to the public until 31 October, at the head office of the Azores Region

Association of Engineers in Ponta Delgada. (+)

CONCURSO  
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“Comunicar, ligar, unir”

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SPECTRU

EDITION AND  
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ICP - Autoridade  
Nacional de  
Comunicações

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