

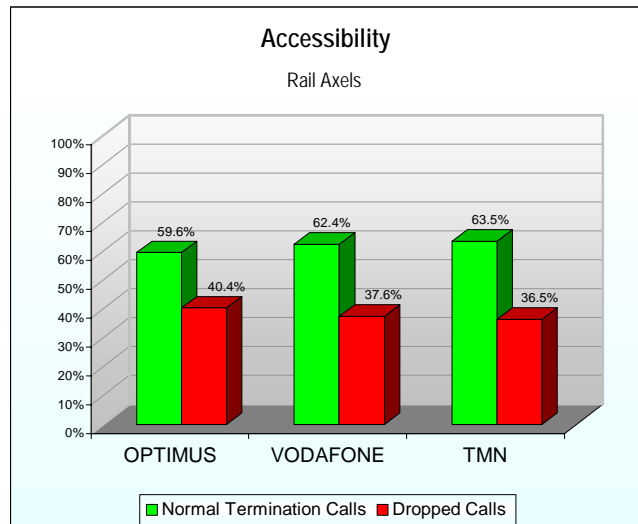
2.4 OVERALL RAIL AXELS

Indicator precision, at a 95% confidence level:

	OPTIMUS	VODAFONE	TMN
Accessibility	3.03%	2.98%	2.96%
Poor Audio Quality	1.66%	1.12%	1.25%
Acceptable Audio Quality	2.53%	2.40%	2.41%
Good Audio Quality	2.45%	2.45%	2.46%

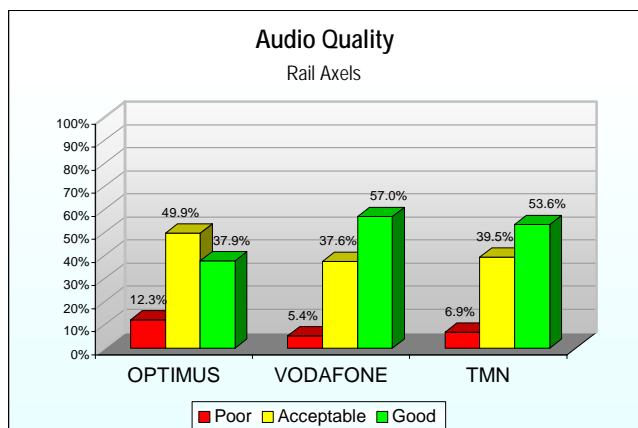
2.4.1 ACCESSIBILITY

Calls Made		Operator	OPTIMUS	VODAFONE	TMN
		Total	1,007	1,017	1,014
			100%	100%	100%
Routed Calls	Total		801	819	825
	Abandoned During Conversation		201	184	181
	Normal Termination Calls		600	635	644
			79.5%	80.5%	81.4%
			20.0%	18.1%	17.9%
			59.6%	62.4%	63.5%
Non-Routed Calls			206	198	189
			20.5%	19.5%	18.6%
Dropped Calls	Total		407	382	370
	Call Ending Causes	No Service	38	41	41
		Congestion	213	197	100
		Radio Link Failure	56	99	94
		Other	100	45	135
			40.4%	37.6%	36.5%
			3.8%	4.0%	4.0%
			21.2%	19.4%	9.9%
			5.6%	9.7%	9.3%
			9.9%	4.4%	13.3%



2.4.2 AUDIO QUALITY

Calls with Measurements		Operator	OPTIMUS	VODAFONE	TMN
		Total	1,500	1,570	1,584
			100%	100%	100%
Audio Quality (MOS)	Poor		184	85	109
	Acceptable		748	590	626
	Good		568	895	849
			12.3%	5.4%	6.9%
			49.9%	37.6%	39.5%
			37.9%	57.0%	53.6%

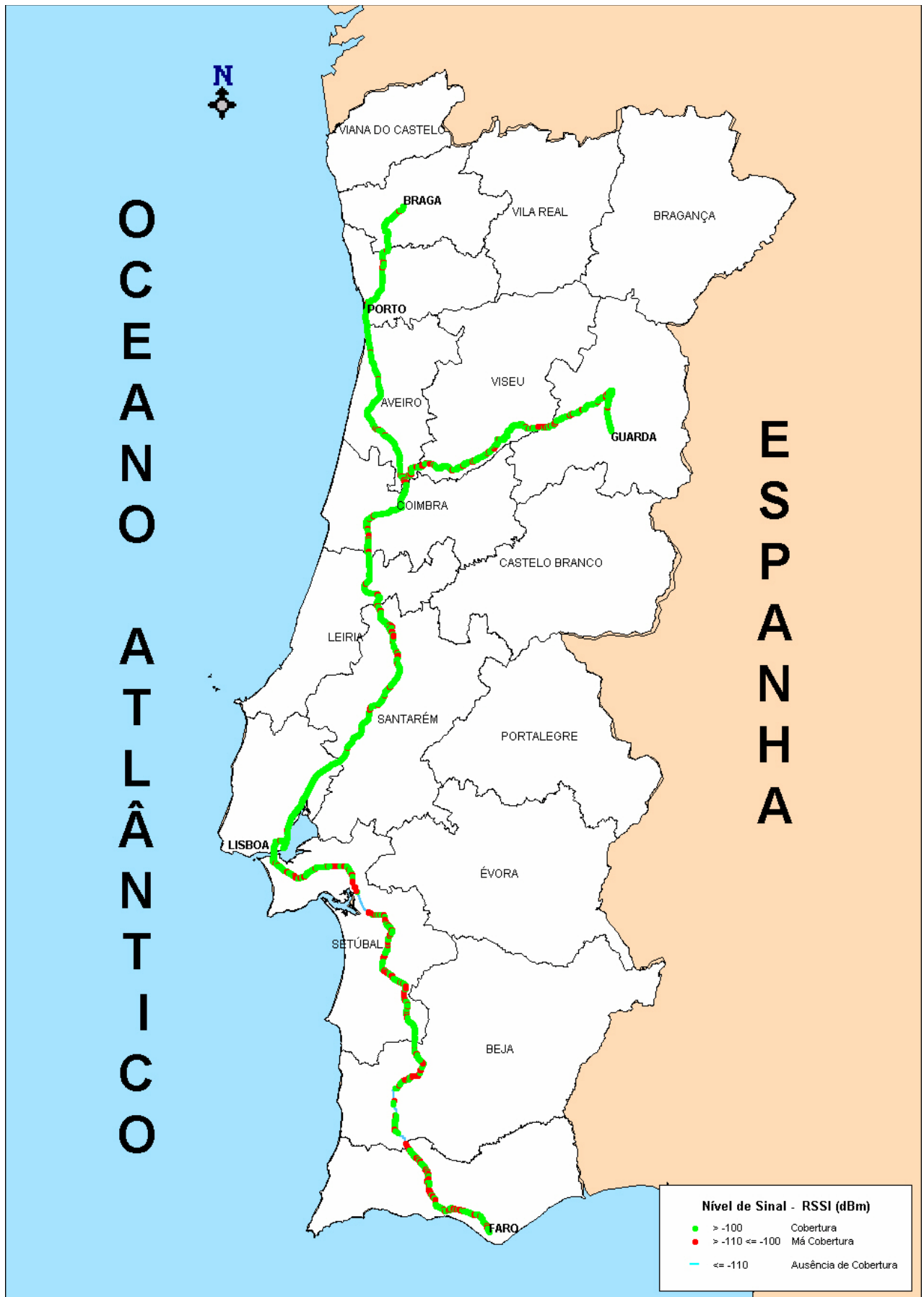


2.4.3 COVERAGE

(Following pages)

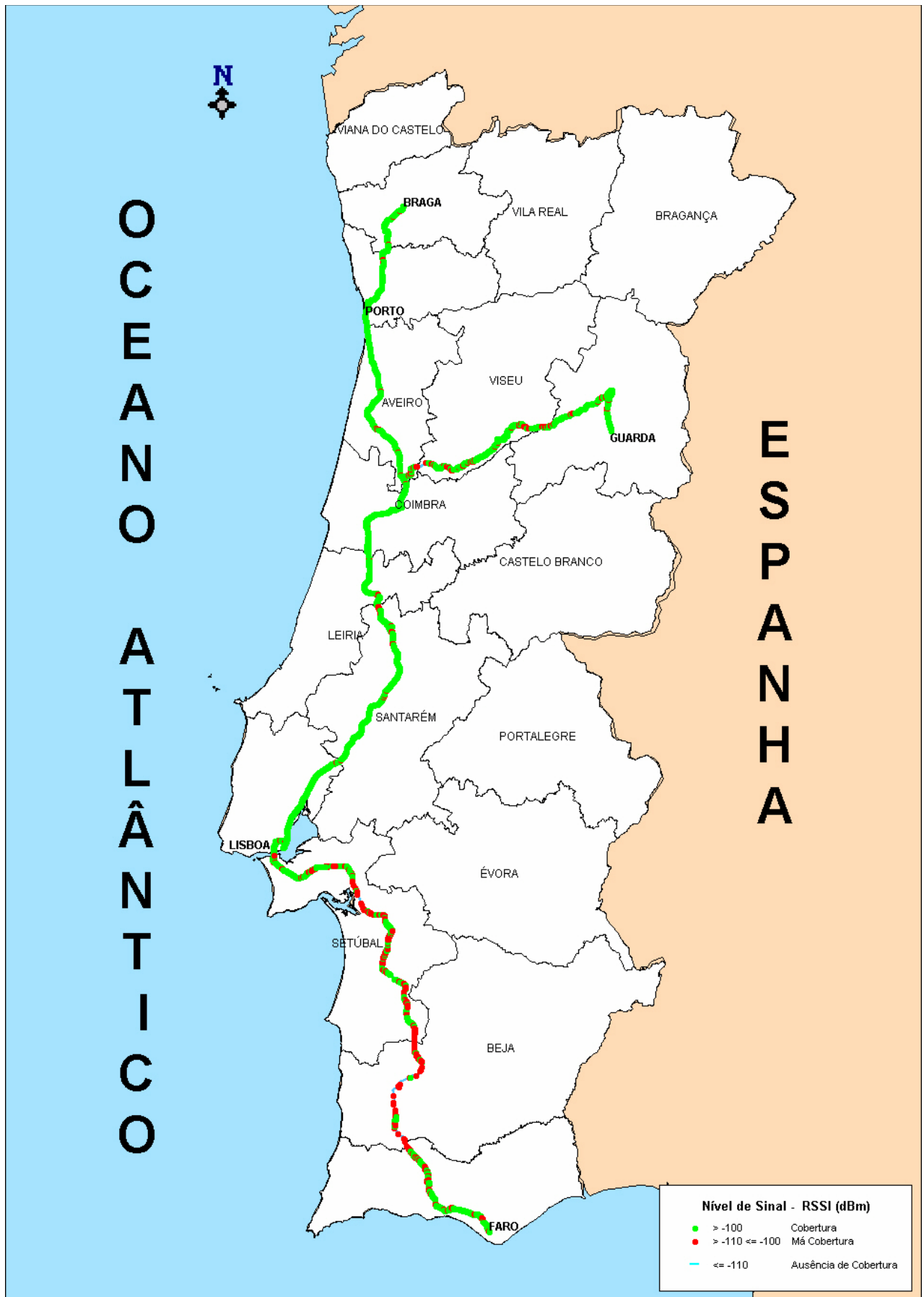
RAIL AXELS

OPTIMUS - PSTN



RAIL AXELS

VODAFONE - PSTN



RAIL AXELS

TMN - PSTN

