

The information is also available in Anacom's Internet website in:

<http://www.anacom.pt/template31.jsp?categoryId=214920>

Determination of 21.3.2003

POSTAL SERVICES PROVIDED IN A COMPETITIVE MARKET

I. ACTIVITY INDICATORS

POSTAL TRAFFIC INDICATORS

A) EXPRESS MAIL INDICATORS ⁽¹⁾

1. ADDRESSED CORRESPONDENCE SERVICE ⁽²⁾ Quarter
	No. of objects
1.1. Mailed Correspondence (excluding addressed advertising)	
National (3)	
Outgoing international (4)	
Incoming international (5)	
1.2. Addressed Advertising ⁽⁶⁾	
National	
Outgoing international	
Incoming international	

2. BOOK, CATALOGUE, NEWSPAPER AND OTHER PERIODICAL PUBLICATIONS SERVICE Quarter
	No. of objects
2.1. Books, Catalogues, Newspapers and Other Periodical Publications	
National	
Outgoing international	
Incoming international	

3. POSTAL ORDERS SERVICE ⁽⁷⁾ Quarter
	No. of objects
3.1. Postal Orders	
National	
Outgoing international	
Incoming international	

(1) - Service characterised by the acceptance/collection, handling, transport and distribution with increased urgency of mailed correspondence and orders, distinguished from the respective basic services by following additional characteristics: Pre-set delivery deadline; Registration of sent mail; Guarantee of responsibility of the authorised provider; Control of mail route.

(2) - Mailed correspondence, including addressed advertising, weighing 50g and with a price that is two and a half times the public tariff for mail an item of mail in the first weight category for normal faster mail.

(3) - National Mail - Mail with origin and destination in Portugal

(4) - Outgoing international mail - Mail originating in Portugal whose destination is another country.

(5) - Incoming international mail - Mail originating in another country whose destination is Portugal.

(6) - Mailed correspondence with an identical message sent to a substantial number of addressees exclusively for reasons of advertising, marketing or divulgation.

(7) - Small volumes containing merchandise or items with or without commercial value, weighing no more than 20 kg.

B) POSTAL SERVICES NOT COVERED BY THE CATEGORY OF EXPRESS MAIL

4. ADDRESSED CORRESPONDENCE SERVICE ⁽¹⁾ Quarter
	No. of objects
4.1. Mailed Correspondence (excluding addressed advertising)	
National (2)	
Outgoing international (3)	
Incoming international (4)	
4.2. Addressed Advertising ⁽⁵⁾	
National	
Outgoing international	
Incoming international	

5. BOOK, CATALOGUE, NEWSPAPER AND OTHER PERIODICAL PUBLICATIONS SERVICE Quarter
	No. of objects
5.1. Books, Catalogues, Newspapers and Other Periodical Publications	
National	
Outgoing international	
Incoming international	

6. POSTAL ORDERS SERVICE ⁽⁶⁾ Quarter
	No. of objects
6.1. Postal Orders	
National	
Outgoing international	
Incoming international	

(1) - Mailed correspondence, including addressed advertising, weighing 50g and with a price that is two and a half times the public tariff for an item of mail in the first weight category for normal faster mail.

(2) - National Mail - Mail with origin and destination in Portugal

(3) - Outgoing international Mail - Mail originating in Portugal whose destination is another country.

(4) - Incoming international mail - Mail originating in another country whose destination is Portugal.

(5) - Mailed correspondence with an identical message sent to a substantial number of addressees exclusively for reasons of advertising, marketing or divulgation.

(6) - Small volumes containing merchandise or items with or without commercial value, weighing no more than 20 kg.

C) OTHER SERVICES

7. NON-ADDRESSED CORRESPONDENCE SERVICE Quarter
	No. of objects
7.1. Non-Addressed Correspondence Service	
National	
Outgoing international	
Incoming international	

FINANCIAL INDICATORS

8. REVENUES PER SERVICE

...Quarter

		Euros
8.1. Express Mail Services ⁽¹⁾		
Addressed Correspondence Service		
Book, Catalogue, Newspaper and Other Periodical Publications Service		
Postal Orders Service		
8.2. Services not covered in the Express Mail category		
Addressed Correspondence Service		
Book, Catalogue, Newspaper and Other Periodical Publications Service		
Postal Orders Service		
8.3. Other Services (includes Non-Addressed Correspondence Services)		

(1) - Service characterised by the acceptance/collection, handling, transport and distribution with increased urgency of mailed correspondence and orders, distinguished from the respective basic services by following additional characteristics: Pre-set delivery deadline; Registration of sent mail; Guarantee of responsibility of the authorised provider; Control of mail route.

II. POSTAL NETWORK INDICATORS

1. HUMAN RESOURCES

End of ...Quarter

Unit: 1 worker

1.1. Number of workers	
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2. MATERIAL RESOURCES

End of ...Quarter

Unit: Number

2.1. Access Points ⁽¹⁾	
2.2. Distribution Centres ⁽²⁾	
2.3. Vehicle fleet ⁽³⁾	

(1) - Physical sites where customers may deposit mail in the postal system.

(2) - Physical space in which mail is sorted according to destination area.

(3) - Fleet of vehicles owned and/or subcontracted for the provision of postal services.