ANACOM STATUTES PUBLISHED

The new statutes of the Autoridade Nacional de Comunicações (ANACOM), Decree-Law no. 39/2015 of 16 March, have been published and take effect on 1 April 2015. Note the change of this authority's designation, which until now was ICP-ANACOM. **(+)**

RADIO LICENSING REGULATION

The Radio Licensing Regulation was approved by final decision dated 5 March. Those regulations result from the need to revise Notice no. 15252/2009, published on 31 August 2009, concerning stations that lack a radio licence and information about the granting or modification of same. **(+)**

EVALUATION PROCEDURES FOR T'COM INFRASTRUCTURES

The evaluation procedures corresponding to the third edition of the manual on telecommunication infrastructures in buildings (ITED) and the second edition of the manual on telecommunication infrastructures in housing estates, urban developments and groups of buildings (ITUR) were approved by decision dated 5 March. The procedures guarantee that ITED and ITUR effectively provide the services for which they were planned, likewise ensuring a secure connection to electronic communication networks. **(+)**

ANACOM – VACANT SENIOR TECHNICAL POSTS

In an ongoing ANACOM recruitment process, applications may be submitted by candidates for the positions of information management and analysis technician (until 3 April) and electro-technical or telecommunications engineer (until 8 April). **(+)**

DTT – TEMPORARY LICENCE OF MEO NETWORK

Renewal of the temporary digital terrestrial television (DTT) licence granted to MEO – Serviços de Comunicações e Multimédia was approved by ANACOM decision dated 13 March, per the terms and conditions set out in the ANACOM decision of 11 September 2014. It will be valid for 180 days and takes effect on 15 March. **(+)**

CONSULTATION

GLOSSARY OF PRE-CONTRACT AND CONTRACT INFORMATION
Following the consultation concerning the draft regulation on pre-contract information, which ran until 12 March per the decision dated 26 February, a public consultation was likewise launched concerning common terminology with respect to pre-contract and contract information for electronic communications; its response deadline is 13 April. **(+)**

COMMUNICATIONS
IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

The Autoridade Nacional de Comunicações (ANACOM) imposed the following penalties due to the commitment of administrative offences involving telecommunications infrastructures in buildings (ITED):

• Denis Preston Braz, a fine of 600 euros; **(+)**

• Francisco Manuel Silva Carreira, a fine of 500 euros and a reprimand. **(+)**

TRENDS IN TELECOMMUNICATIONS PRICES

ANACOM published on 5 March the report on "Trends in Telecommunications Prices – January 2015", with data referring to January 2015. The report uses indicators from Portugal's National Statistics Institute (INE) and Eurostat and includes information about the consumer price index (CPI) and telecommunications prices, the monthly variation rate of the CPI and telecommunications prices, a comparison of price trends in Portugal and the European Union (EU) and a comparison of the average variation rate of the last 12 months in Portugal and the EU. **(+)**

FIXED TELEPHONE SERVICE QUALITY

The report on the quality of fixed telephone service in the fourth quarter of 2014 and in 2014 as a whole was published on 5 March, based on information supplied to ANACOM by companies that provide fixed telephone service (FTS) vis-à-vis performance levels for the following parameters of quality of service (PQS): period needed to supply an initial connection (PQS1); fault rate per access line (PQS2); and fault repair rate (PQS3). The report also presents those companies' performance goals for 2015. **(+)**

INSPECTION AND CONTROL ACTIONS IN 2014

Per its duty to supervise the communications sector, ANACOM carried out 5,500 inspection and control actions in 2014 to verify the behaviour of various market players and radio spectrum usage conditions: 353 actions in the electronic communications sector; 270 actions in the postal sector; 450 actions concerning telecommunications infrastructures in buildings (ITED) and telecommunications infrastructures in housing estates, urban developments and groups of buildings (ITUR); 2,827 preventive actions;

and 1,587 reactive actions (following complaints) in the spectrum area. Some of the actions revealed the existence of irregular situations, leading to the opening of administrative offence cases. In 2014 a total of 346 administrative offence cases were filed, raising to 1,270 the number of cases under ANACOM analysis during the year. **(+)**

TITLES ISSUED

ANACOM issued on 9 March the declaration allowing the company Distância Instantânea – Unipessoal to provide postal services. **(+)**

On 6 March a declaration was issued allowing the company Lycamobile to offer the following services: **(+)**

• mobile telephone service in mobile virtual operator (MVNO) mode;

• voice telephone traffic resale;

• short data (SMS) traffic resale;

• internet access;

• voice over internet;

• other data services.

CONTRACT FOR PROVISION OF PORTABILITY SERVICES

Following the agreement to revise prices associated to the provision of portability services, which will drop sharply compared to those practiced in 2014, a new addendum has been formalised for the portability services provision contract signed on 25 June 2001, whose last validity period expired in December 2014.

The agreement was reached by the contract's signatories, i.e. ANACOM, the providers/operators and the independent reference entity of the operators and providers with portability obligations (Portabil).

WORLD CONSUMER RIGHTS DAY

World Consumer Rights Day was marked on 15 March and the Directorate-General for Consumers therefore organised and took part in several associated initiatives during that month. For ANACOM it is important for communication service users to know their rights, make informed choices and take best advantage of communication services. To that end, it has been publicising one of its instruments addressed to consumers, the COM.escolha price comparison tool. **(+)**

OPERATORS/PROVIDERS OF COMMUNICATION NETWORKS AND SERVICES

PROVIDERS OF ELECTRONIC COMMUNICATION SERVICES	No. of authorised entities [a]	No. of operational entities [a] [b]
Television signal distribution service (c)	14	10
Mobile telephone service		
Mobile network operators (MNO)	3	3
Mobile virtual network operators (MVNO)	7	4
Fixed telephone service	17	13
Trunking mobile service	1	1
Internet access service		
Fixed broadband	56	43
Mobile broadband	7	6
Nomad voice over internet service (nomad VoIP) (c)	21	13
Public payphone service	11	6
Virtual calling card service	23	10

POSTAL SERVICE PROVIDERS	No. of authorised entities (a)	No. of operational entities (a)
Postal services outside the scope of universal service	70	59 d)
Postal services covered in the scope of universal service	15	11

a) Situation at 31 December 2014.
b) Includes operational entities with retail and/or wholesale offerings.
c) Includes service provided in the scope of CDN (8 operational providers) and via other platforms (3 operational providers).
d) Services provided via recourse to the '30' numbering range.
e) Includes 20 companies providing the service under the MRW brand on a franchising basis (the company IBERCOURIR owns the MRW brand), 14 companies providing the service under the NACEX brand on a franchising basis (the company LOGISTA owns the NACEX brand) and 2 companies providing the service under the ENVIALIA brand on a franchising basis.

FREQUENCY USAGE RIGHT TITLES

By decision of 19 February the Autoridade Nacional de Comunicações (ANACOM) approved the transfer of frequency usage rights for terrestrial electronic communication services set out in title no. 02/2012 and respective radio licences (nos. 512291 and 513926) from the no longer existent MEO – Serviços de Comunicações e Multimédia to PT Comunicações (PTC), which meanwhile adopted the business name of MEO – Serviços de Comunicações e Multimédia. **(+)**

COM.ESCOLHA LEAFLET

ANACOM is publicising new functions of the COM.escolha price comparison tool by distributing an information leaflet. This will be done in coordination with the Directorate-General for Consumers at generic arbitration centres and at different local government structures that support consumers. **(+)**

NEWLY ENACETED LEGISLATION

Decree-Law no. 39/2015 (Series I - *Diário da República* of 16 March) - proceeds with approval of the ANACOM statutes in compliance with the system established in the framework law for regulatory bodies, approved in appendix to Law no. 67/2013 of 28 August. **(+)**

COMMUNICATIONS
AROUND THE WORLD

EUROPEAN UNION

FUTURE OF THE UHF BAND

The Radio Spectrum Policy Group (RSPG), a high level advisory group that helps the European Commission (EC) develop radio spectrum policy, has published its opinion on broadband wireless services in the 700 MHz band. It specifically recommends that the EC, coordinating with the member states, make efforts to define as soon as possible harmonised technical conditions for the respective use. (+)

INDEPENDENCE OF THE BELGIAN REGULATOR

The EC decided to suspend the appeal filed in court regarding the lack of independence of the Belgian national regulatory authority (calling into question that NRA's decisions), given that Belgium hopes to soon implement legislative changes that guarantee the independence of the Belgian Institute for Postal Services and Telecommunications (BIPT). (+)

VISION OF 5G

The joint vision of the EC and the technology industry regarding the fifth mobile generation (5G) was presented at the 2015 Mobile World Congress held last 2-3 March in Barcelona. That overall perspective and associated standards will be discussed and decided together with the international partners in 2015-2016. (+)

DIGITALISATION INDEX OF THE ECONOMY AND SOCIETY

The EC presented on 24 February the new digitalisation index of the economy and society, with most figures referring to 2013 and 2014. It supplies by country a panorama of connectivity (scope, speed and accessibility of broadband), digital skills, participation in online activities (for example, consultation and purchases) and digital public services and technologies that are being implemented. (+)

CEPT - CONSULTATION

The European Conference of Postal and Telecommunications Administrations (CEPT) has placed in public consultation a questionnaire about short range devices (SRD). This consultation runs until 10 April; interested parties can respond to the questionnaire provided directly on CEPT's website or send responses to the European Communications Office (ECO) via the email thomas.weber@eco.cept.org. (+)

DIGITAL4EU

As part of efforts to work out a new strategy to create a digital single market, which the EC will present in May, the Commission has set up the Digital4EU website. The aim is to gather opinions about European citizens' needs regarding the digital world (needs, experiences, problems encountered and solutions). (+)

EUROPEAN 112 DAY

With respect to the European day dedicated to 112 (single European emergency number), 11 February, the EC has published a report on implementation of 112 in the member states in 2014. (+)

ROAMING AND OPEN INTERNET

The Latvian presidency of the Council of the European Union (EU) was mandated to begin negotiations with the European Parliament (EP) on new rules meant to lower international roaming prices in mobile telephone networks and safeguard open internet access. The mandate was agreed to on 4 March by the member states on the Committee of Permanent Representatives. (+)

MAPPING OF BROADBAND AND INFRASTRUCTURE

The EC has initiated a study on mapping of broadband and infrastructure, developed by the TÜV Rheinland consortium and WIK-Consult. The study's aim is to help European countries' NRAs adopt similar criteria to ensure credible and reliable mapping, thereby speeding up the process of planning public interventions that use European funds. (+)

e-SENS PROJECT

The EC has announced the e-SENS project, which aims to modernise public services and make them accessible online in order to simplify and facilitate cross-border procedures, cutting back on red tape and lowering prices. This project is partly financed by the framework programme for innovation and competitiveness and involves public administrations, agencies and companies from 20 countries. (+)

NET FUTURES 2015

The Net Futures 2015 conference organised by the EC was held last 25-26 March in Brussels. This initiative covered topics such as the internet of things, cloud, intelligent cities and start-ups. (+)

ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before international sector-related organisations and took part in recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the European Union (EU), the International Telecommunications Satellite Organisation (ITSO), the European Telecommunications Satellite Organisation (EUTELSAT), the International Telecommunication Union (ITU) and the European Regulators Group for Postal Services (ERGP).

CEPT

In the scope of the ECC's work, the following meetings were held:
- 6th meeting of CPG PT-A – 13-16 January in Mainz, Germany; **(+)**
- 7th meeting of CPG PT-C – 20-23 January in Budapest; **(+)**
- 6th meeting of CPG PT-B – 26-28 January in Copenhagen; **(+)**
- 48th meeting of PT1 – 19-23 January in Edinburgh; **(+)**
- 69th meeting of WG SE – 26-30 January in Salzburg, Austria. **(+)**

Meetings of Com-ITU and the Steering Committee were held on 11-13 February in Copenhagen. **(+)**

EU

Brussels hosted the following:
- 35th meeting of the RSPG – 12 November; **(+)**
- 50th meeting of the RSC – 9 December. **(+)**

The 6th meeting of the RSPG's WG UHF was held on 22 January in Madrid. **(+)**

ITSO

The 19th meeting of the Advisory Committee (IAC) was held on 12-13 February in Washington. **(+)**

EUTELSAT

The 35th meeting of the Advisory Committee (AC) was held on 19-20 February in Paris. **(+)**

ITU

The 4th meeting of the Council working group on Financial and Human Resources took place on 4-6 February in Geneva. **(+)**

ERGP

Meetings of the End Users and Monitoring of Market group and of Drafters were held on 26-27 February in Rome. **(+)**

HIRING IN THE ITU

Applications are being accepted for the following positions at the ITU, a specialised United Nations agency based in Geneva:

- Statistician – until 18 May; **(+)**
- ERP, Business Analyst – until 19 May. **(+)**

SEGURITY IN CLOUD SERVICES

The European Network and Information Security Agency (ENISA) has published the Cloud Certification Schemes Metaframework (CCSM), which maps various security requirements used by European governments to define security objectives based on existing certification plans. This tool aims to promote transparency in that area and help clients acquire cloud computing services. **(+)**

OJEU

Prior notification of a concentration (Case M.7499 – Altice/PT Portugal) – On 25 February the EC was notified of a concentration project under the terms of article 4 of Regulation (EC) no. 139/2004 of the Council, whereby the company Altice S.A. acquires per the acceptance of article 3, section 1, paragraph b) of the Merger Regulation the control of Portuguese assets of PT Portugal SGPS, through the acquisition of shares. **(+)**

BEREC
ANACOM PRESIDENCY 2015

PRESIDENCY

In the scope of her new duties as BEREC chair, the head of Portugal's Autoridade Nacional de Comunicações (ANACOM), Fátima Barros, actively participated in various events during the month of February, of which the following stand out:

- Meeting with the Latvian Council presidency on the 2nd on Brussels, focusing on the Single Telecom Market (STM) regulation. That in-person meeting was followed by two videoconferences (on the 13th and 26th) concerning the same subject; **(+)**
- Videoconference with the vice-chairs of BEREC and the IRG on the 18th to prepare for BEREC plenary meetings; **(+)**
- Videoconference with the European Commission (EC) on the 23rd to prepare for BEREC plenary meetings; **(+)**
- 22nd meeting of the BEREC Board of Regulators and Management Committee on the 26th and 27th in Berne; **(+)**
- Workshop on analysis of oligopolies and regulation on the

25th in Berne, Switzerland. The videos associated to that workshop can be viewed at http://berec.europa.eu/eng/news_and_publications/whats_new/2845-berecworkshop-on-oligopoly-analysis-and-regulation-all-videos-on-berec-you-tube-channel. BEREC also posted statements about the workshop in its official Twitter account, which can be consulted at http://berec.europa.eu/eng/news_and_publications/whats_new/2785-berecworkshop-on-oligopoly-analysis-and-regulation-summary-on-bereceuropaeu; http://www.anacom.pt/render.jsp?contentId=1350663#.VRP6VvysW64
- Opening speech at the FTTH Conference 2015 and FTTH Council press conference on the 11th in Warsaw; **(+)**
- Meeting with the head of Cable Europe, Mathias Kurth, on the 23rd in Lisbon to prepare for Cable Congress 2015; **(+)**
- Meeting of the Contact Network on the 5th and 6th in Prague. **(+)**

WORKING GROUP MEETINGS

The expert working group on Net Neutrality (EWG NN) met on 10 February in Brussels. **(+)**

WORKSHOP ON BROADBAND SERVICES

The workshop on broadband services was held on 10-11 February in the scope of the Eastern Partnership Regulators for Electronic Communications, in which ANACOM participates. Representatives from the six countries from the area covered by that programme (Ukraine, Armenia, Moldavia, Belarus, Azerbaijan and Romania) and from seven EU countries (Portugal, Lithuania, Latvia, Poland, Sweden, Germany and Romania) took part in the workshop.

The participants discussed issues such as symmetrical and asymmetrical access to infrastructure and infrastructure databases, state support in broadband projects and universal service.

ITU EXCELLENCE CENTRES

The first meeting of the Steering Committee for the Centres of Excellence/ITU Europe (SC-CoE-EUR) took place on 11 February at the European Communications Office (ECO) in Copenhagen, chaired by ANACOM. The Institute of Welding and Quality (ISQ) was one of the institutions that presented capabilities to develop the new strategy for its excellence centres, selected by the ITU. At this meeting the ISQ presented dates to hold actions in 2015, covering the areas of e-waste and conformity and interoperability. **(+)**

HIRING IN THE UPAEP

Applications for the post of chief project manager of the General Secretariat of the Postal Union of the Americas, Spain and Portugal (UPAEP) may be submitted until 27 March. **(+)**

NEWS FROM OTHER COUNTRIES

GERMANY – *Bundesnetzagentur* (BNetzA)

• It was announced that Telekom Deutschland GmbH (Telekom) submitted a request to BNetzA concerning changes to the regulatory framework with respect to local loop access conditions in order to allow the introduction of very-high-bit-rate digital subscriber line 2 (VDSL2) close to the main distributor. **(+)**

BELGIUM – Belgian Institute for Postal services and Telecommunications (BIPT)

• A ruling from the European Union (EU) Court of Justice has been published. It concerns a request for prior decision in a case of the Belgian universal postal service provider (Bpost) against a decision by the regulator (BIPT), which considered that the calculation of commercial discounts based on volume sent by each sender individually, and not per the total deposited by intermediaries, is not discriminatory. **(+)**

SLOVENIA – Slovenian Competition Protection Agency (CPA)

• The abuse of dominant position by the incumbent operator Telekom Slovenije (Telekom) in the wholesale markets for bit-stream broadband access and physical network infrastructure access has been determined. **(+)**

SPAIN – *Comisión Nacional de los Mercados y la Competencia* (CNMC)

• The procedure to revise and modify the reference ducts access offer for the Abertis emission centres has been approved, in accordance with various aspects required by the Union of Broadcasting and Telecommunications Operators (UNIRED). **(+)**

USA – Federal Communications Commission (FCC)

• The adoption of measures to protect the open internet has been announced. The aim is to preserve the internet as a platform for innovation, freedom of expression and economic growth by promoting national investment in broadband networks. **(+)**

• The fourth international report on broadband data (2015) has been published. It presents information about broadband in the United States of America (USA), namely speed and prices. **(+)**

FINLAND – Finnish Communications Regulatory Authority (FICORA)

• Radio communication connections were assured during the IBU World Biathlon Championship held on 4-15 March as well as during the traditional Lahti Ski games on 6-8 March, including frequency usage monitoring so that eventual interference could be dealt with quickly. **(+)**

• A request for clarification was sent to mobile network operators on 20 February, asking how they manage subscriber identity module (SIM) cards and universal integrated circuit cards (UICC) used in mobile networks and respective coding keys. The aim is to gauge the eventual need to implement additional measures to manage those processes. **(+)**

FRANCE – *Autorité de Régulation des Communications Électroniques et des Postes* (ARCEP)

• An interview with the ARCEP president has been published in the wake of the open internet rules applied by the FCC. Sébastien Soriano defends the sector's competitiveness, accessibility and neutrality, given that the internet should be considered a common good, based on the principles of non-discrimination of content and equal access. **(+)**

INDIA – Telecom Regulatory Authority of India (TRAI)

• The sixth modification of the mobile number portability regulation has been disclosed, with the aim of facilitating its nationwide implementation. **(+)**

• A consultation has begun on the draft price table to apply with respect to commercial interoperability of equipment at client installations offered by satellite television (DTH) service operators to subscribers of those services. **(+)**

IRELAND – Commission for Communications Regulation (ComReg)

• A public consultation is under way to collect opinions about relevant matters for determining rigorous and reliable criteria with respect to emergency call location information. **(+)**

NORWAY – Norwegian Communications Authority (Nkom)

• Measurements of coverage and calculations concerning the digital audio broadcasting (DAB) networks have been conducted. They enable conclusion that the coverage conditions envisaged for the switch-off of frequency modulation (FM) are being complied with. **(+)**

• The production of a report analysing technical impacts on the terrestrial digital network deriving from allocation of the 700 MHz frequency band (694-790 MHz) to mobile services in the future has been announced, along with the cost estimate for five technical scenarios involving the terrestrial digital network. **(+)**

UNITED KINGDOM – Office of Communications (Ofcom)

• A recently published document sets out modifications to the process for changing voice service and broadband provider in copper-wire networks. The aim is make it easier for consumers to choose and change operators. **(+)**

4TH QUARTER 2014 STATISTICS RELEASED

INTERNET ACCESS SERVICE

At the end of the fourth quarter of 2014 (4Q2014) Portugal counted nearly 2.83 million physical fixed location internet accesses and nearly 4.8 million users who effectively used the internet in mobile broadband. A total of 57 entities were authorised to provide fixed internet access service at a fixed location. **(+)**

SUBSCRIPTION TV SERVICE

At the end of 4Q2014 there were nearly 3.35 million subscription television service subscribers, corresponding to a year-on-year increase of 5.7 percent or 179,000 new customers. Growth in 4Q2014 was 1.7 percent. This service's growth has been driven by offerings carried by fibre optics (fibre to the home/fibre optics to the building – FTTH/FTTB), whose subscriber numbers rose by 32.6 percent in the last quarter of the year. **(+)**

ELECTRONIC COMMUNICATIONS SERVICE PACKAGES

In 2014 the number of subscribers to telecommunications service packages rose by 11.7 percent to 2.9 million, corresponding to 308,000 new customers, of whom a third signed on in the last quarter of the year. Nearly 73 percent of classic families have a multiple play package, 7.9 percentage points more than in the year-on-year period. **(+)**

MOBILE SERVICES

The penetration rate of effectively used mobile stations was 124.9 percent of the inhabitants. The number of mobile stations authorised to use the service was 16.7 million. Of those, 13 million (78 percent of the total) were effectively used in the last quarter. **(+)**

FIXED TELEPHONE SERVICE

The number of fixed telephone accesses reached 4.6 million (residential, non-residential and second household accesses), placing the fixed telephone service penetration rate at 43.9 percent of accesses per inhabitant, the highest since 2006. The growth of accesses based in networks alternative to the traditional network (voice over broadband and fixed accesses via mobile networks) contributed to that growth. **(+)**

POSTAL SERVICES

Total postal services traffic moved 219 million objects, up 5.1 percent compared to the previous quarter. This is explained by the seasonal effect due to the Christmas period. Year-on-year it was down 4.4 percent, an ongoing trend resulting from the replacement of physical mail by electronic communications. **(+)**

ITED/ITUR T'COM INFRASTRUCTURE WORKSHOPS

The presentations given at the ANACOM-organised workshops for trainers on the updated systems governing ITED (telecommunications infrastructures in buildings) and ITUR (telecommunications infrastructures in housing estates, urban developments and groups of buildings), held on 10 February at the António Cupertino de Miranda Foundation in Porto and on 12 February at the Portuguese Foundation for Communications in Lisbon, are now available for consultation. **(+)**

WORKSHOP

Investigação de incidentes de segurança em sistemas de informação e prova digital

26.03.2015 | Lisboa

ANACOM AUTORIDADE NACIONAL DE COMUNICAÇÕES

itSMF The IT Service Management Forum Portugal

SPECTRU