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PROPOSED UNIVERSAL POSTAL SERVICE PRICE TABLE

The Autoridade Nacional de Comunicações (ANACOM) decided by determination dated 27 March 2013 not to oppose the proposed price table for universal postal service due to take force on 1 April 2013, as communicated by the Portuguese postal service CTT-Correios de Portugal on 14 February per the Universal Postal Service Price Convention.

A decision was also made to recommend that the CTT should expand to a number of centres the acceptance of the possibility of access to prices for national normal mail in bulk weighing up to 50 grams, as offered at four business mail centres situated in Lisbon. (+)

AUDIT OF NET COSTS OF UNIVERSAL SERVICE - CONSULTATION

ANACOM approved by determination dated 11 April 2013 the draft decision on results from the audit of the net costs of universal service of PT Comunicações (PTC) in

financial years 2007 thru 2009, submitted to prior hearing of stakeholders and to public consultation until this coming 15 May. (+)

COST ACCOUNTING SYSTEM OF PTC

ANACOM decided last 4 April to declare in conformity the cost accounting system of PT Comunicações (PTC) for financial year 2007, with the applicable regulatory

provisions. Also approved were determinations and recommendations meant to improve that system. (+)

SPEECH BY CHAIR OF THE BOARD OF DIRECTORS

The speech by the chairwoman of ANACOM's board of directors at the closing session of the 4th Lusophone [Portuguese-speaking] Communications Forum has been posted. The theme topic of this initiative, organised by the

Associations of Communications and Telecommunications Regulators from the Portuguese Language Countries (ARCTEL-CPLP), was "What Universal Service for the 21st Century?" (+)

DIGITAL TERRESTRIAL TELEVISION (DTT)

DTT SUBSIDY PROGRAMME

The programmes for subsidising and cost sharing for digital terrestrial television (DTT) are set to end on 26 April 2013, a date marking the first year after the final switch-off of analogue TV signals. The available subsidies are:

- subsidy to acquire decoding equipment to receive available services;

- installation subsidy for digital signal reception;

- sharing of installations in areas covered by means of complementary coverage (DTH).

If this support is requested via the Social Security services, the documents must be submitted by 23 April at the latest.

The procedures for applying for this support are posted in the DTT Portal. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

Upon verification of administrative infractions involving the breach of obligations to install telecommunications infrastructures in buildings according to the plan and to applicable technical standards, the following fines were imposed by decision of the Autoridade Nacional de Comunicações (ANACOM):

- Albertino Dias Costa, the amount of 500 euros, paid by the offender; (+)
- José da Fonseca Minguens, the amount of 750 euros, paid by the offender; (+)
- José Vieira, the amount of 500 euros, paid by the offender; (+)
- Daniel Adriano Araújo Cunha, a reprimand, decision which became final; (+)
- António de Freitas, a reprimand, decision which became final; (+)
- António Manuel Oliveira Gonçalves, a reprimand, decision which became final; (+)
- Maximiliano Pedro Dias, a reprimand, decision which became final; (+)
- Nuno Miguel Barbosa Santos, a reprimand, decision which became final; (+)
- Rui Manuel Silva Oliveira, a reprimand, decision which became final; (+)
- the company A Lanterna - Montagens Eléctricas e Telecomunicações, a reprimand penalty, decision which became final; (+)
- António Pedrosa Guerra, the amount of 550 euros, paid by the offender; (+)
- Paulo Fernando Carvalho Raimundo, the amount of 550 euros, paid by the offender; (+)
- Carlos Silva Fumega, the amount of 550 euros, paid by the offender. (+)

Also verified were mere social infractions for violation of portability obligations; the following fines were imposed:

- Refer Telecom - Serviços de Telecomunicações, the amount of 3,000 euros, paid by the offender; (+)
- AR Telecom - Acessos e Redes de Telecomunicações, the amount of 5,000 euros, paid by the offender; (+)
- CTT - Correios de Portugal, by ANACOM decision dated 9 January 2013, the amount of 7,500 euros, paid by the offender. (+)

TITLES ISSUED BY ANACOM

ANACOM issued last 18 March declarations allowing the provision of postal services to the following companies:

- Transportes António Garcia & César; (+)
- Alfa Lisbon; (+)
- CTT EXPRESSO. (+)

The licence allowing the company CTT EXPRESSO to provide postal services was issued on the same date. (+)

Finally, on 7 March 2013 declarations were issued to Rangel Expresso II and Rangel Expresso for the provision of postal services and to LET's CALL for the supply of electronic communication services. (+)

EXPIRY OF AUTHORISATIONS

An ANACOM order dated 14 March 2013 declared the expiration of authorisations allowing the following companies to provide postal services:

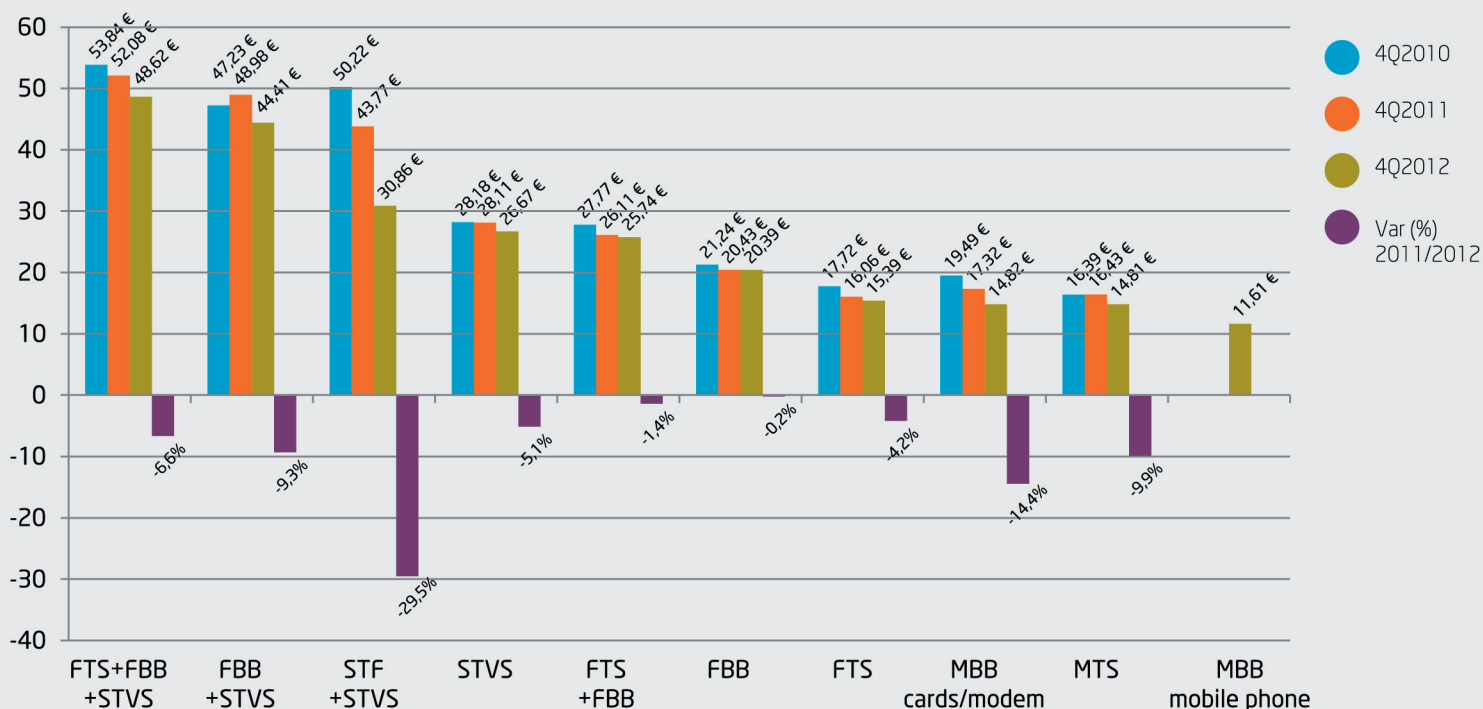
- LHSTUR - Transportes Urgentes, Estafetagem; (+)
- Ky Sul - Courier Express Unipessoal; (+)
- Manobra Jovem - Transportes; (+)
- Mendes & Pereira Sousa; (+)
- Serviços Postais da Lezíria - Unipessoal; (+)
- Flash - Transportes Unipessoal; (+)
- Felcourier - Distribuição de Encomendas Nacionais e Internacionais; (+)
- Carga Compatível, Unipessoal; (+)
- Joaquim Luiz Martha; (+)
- Atlantilégua - Serviços Postais; (+)
- Transworld Express - Correio Expresso. (+)

On the same date and by order of ANACOM, the authorisation allowing the company Skynet - Comércio de Telemóveis to provide electronic communication services was declared expired. (+)

SUSTAINABLE LEADERSHIP PRIZE

Exame magazine has awarded ANACOM the Sustainable Leadership Prize in the '500 Biggest & Best' category. The prize was presented to the chair of the board of directors, Fátima Barros, by the director of Exame magazine, João Vieira Pereira, during the ceremony held last 27 March. (+)

RESIDENTIAL ELECTRONIC COMMUNICATION CUSTOMERS - AVERAGE INVOICING



Note: FTS - fixed telephone service; FBB - fixed broadband; STVS - subscription TV service; MBB - mobile broadband; MTS - mobile telephone service
 Source: MARKTEST - Telecommunications Barometer Study, 2Q2010 - 1Q2013

COM.ESCOLHA WITH MORE THAN 18,000 VISITS IN 1ST QUARTER 2013

The COM.escolha [escolha = choose] price comparison tool recorded 18,025 visits from 14,389 users in the first quarter of 2013 (1Q13). Compared to the previous quarter (4Q12), the number of visits was up 28.02 percent

and the number of users was up 29.54 percent. A total of 90,201 pages were viewed, 19.98 percent more than in the previous quarter; 76.29 percent of total accesses originated from new users. (+)

DISCLOSURE OF PAYMENTS TO SUPPLIERS - SITUATION AT 31.03.2013

The Autoridade Nacional de Comunicações (ANACOM) reported that on 31 March 2013 it had no debts to suppliers

outstanding for more than 60 days. (+)

NEWLY ENACTED LEGISLATION

Notice no. 221/2013 (Series II - *Diário da República* of 14 March) - extends until 15 March 2013 the deadline for the contract for provision of the universal service of connection to a public communications network at a fixed site and of telephone services. (+)

Notice no. 222/2013 (Series II - D.R. of 14 March) - extends until 15 March 2013 the deadline for the contract for provision of the universal service of making available a complete telephone directory and a complete directory information service. (+)

Notice no. 223/2013 (Series II - D.R. of 14 March) - extends until 15 March 2013 the deadline for the contract for provision of the universal service of supplying public payphones. (+)

Notice no. 3041/2013 (Series II - D.R. of 1 March) - concerning the declaration of conformity of the cost accounting system of CTT-Correios de Portugal for 2009.

PORTED NUMBERS

	2012												2013		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
FTS	1503309	1520515	1535564	1539250	1558286	1562015	1566728	1576990	1593147	1616883	1630803	1644097	1655022	1668266	1683524
MTS	462374	469284	478347	482219	488127	493629	499737	507220	514172	522813	529865	537713	547219	570771	592773
NGS* ¹	1820	1847	1863	1881	1894	1923	1945	1956	2013	2044	2056	2072	2094	2116	2394
Total	1967503	1991646	2015774	2023350	2048307	2057567	2068410	2086166	2109332	2141740	2162724	2183882	2204335	2241153	2278691

STF – fixed telephone service; MTS – mobile telephone service; NGS – non-geographic services

* The following non-geographic services (NGS) are considered: free call for the caller service (800), shared cost call service (808, 809), universal access service (707), single rate per call service (760, 761, 762), premium rate utilitarian service (71), personal number service (884).

¹ At the end of the first quarter of 2013 some 286 numbers ported from numbering range '30' (numbers associated to nomad VoIP service) were included.

EUROPEAN UNION

CLOUD COMPUTING, SOFTWARE AND SERVICES

The European Commission (EC) online public consultation conducted until last 2 April was meant to set future priorities in terms of cloud computing, software and services. The consultation aimed to gather contributions for the next work programme for information and communication technologies (ICTs), to be implemented in 2014 and 2015 (ICT Work Programme 2014-15). (+)

THE INTERNET OF THINGS

The conclusions from the European Commission (EC) public consultation on the rules for intelligent electronic devices, the Internet of Things (IoT), have been published. This consultation is meant to gather opinions about an approach policy to promote dynamic IoT development in the single digital market that guarantees suitable protection for European Union (EU) citizens. (+)

EUROPEAN COMMISSION - CONSULTATIONS ABOUT MEDIA

The European Commission (EC) launched last 22 March two public consultations about media, one on freedom and pluralism of the media and the other on the independence of media regulators. The consultations are under way until 14 June and formalise the debate begun with the recommendations produced in 2013 by an independent high-level group for freedom of the press and media pluralism convoked by the EC. (+)

INSTALLATION OF CHEAPER BROADBAND

The European Commission (EC) proposed last 26 March new rules meant to reduce by 30 percent the cost of high speed internet installation. Civil engineering work, namely digging

in public thoroughfares to install fibre, have accounted for 80 percent of the cost of installing high speed networks. The proposal can purportedly save the companies from 40 to 60 billion euros. (+)

INTERACTIVE TV

The European Commission (EC) has released a video on changes affecting television in recent years, not just due to the switchover to digital television, but also to the interactivity now experienced and made possible by connection to the internet. (+)

NETWORK SOCIETY OF THE FUTURE

The European Commission (EC) published last 14 March the results of research in which experts predict that the network society of the future will result from a merger of the physical and digital worlds due to explosive growth of wireless sensor networks in all devices. (+)

NEW COMMERCIAL DISPUTE RULES

The European Parliament (EP) approved last 12 March two new instruments concerning the settlement of disputes between consumers and merchants. The aim is to avoid long and burdensome legal cases, particularly with respect to online and cross-border purchases. (+)

MOBILE BROADBAND SPECTRUM DEMAND

The Radio Spectrum Policy Group (RSPG) placed in public consultation last 12 March a proposed opinion on the strategic challenges facing Europe vis-à-vis growing demand for mobile broadband spectrum. (+)

COMMUNICATIONS AROUND THE WORLD

PUBLIC PROTECTION AND DISASTER ASSISTANCE

A public consultation organised by the Electronic Communications Committee (ECC) of the European Conference of Postal and Telecommunications Administrations (CEPT) was under way until last 12 April. It concerned a proposed report about spectrum needs and user requisites for the future European broadband system for public protection and disaster relief (PPDR). (+)

PUBLIC SPEECHES BY NEELIE KROES

The most recent public speeches on sector-related topics by Commissioner Neelie Kroes have been posted, of which the following stand out: "Getting every home and town in Europe broadband ready", press conference on the draft European Commission (EC) regulation for reducing broadband installation costs (Brussels, 26 March); "The big data revolution", EIT Foundation Annual Innovation Forum (Brussels, 26 March); "Making Europe the home of eBooks", Salon du Livre (Paris, 25 March); "Safeguarding media freedom and pluralism", seminar on "Media Pluralism

and Freedom in a Connected Europe" (Dublin, 22 March); "Openness, Opportunity and Innovation: capitalising on the digital revolution", Dialogue with European Parliament ITRE Committee (19 March); "Opening up Scientific Data", Launch of the Research Data Alliance (Stockholm, 18 March); "A broadband boost for the UK and Europe", EIF-DPA Joint Event (London, 13 March); "My advice to young women", Women on Top seminar (Amsterdam, 8 March); "The digital economy delivers jobs: FACT", The Grand Coalition for ICT skills and jobs conference (Brussels, 4 March). (+)

HIGH SPEED INTERNET

Statement published last 11 March by the European commissioner responsible for the Digital Agenda, Neelie Kroes. It praises the support given by the Body of European Regulators for Electronic Communications (BEREC) to the European Commission's proposed recommendation on non-discrimination obligations and costing methodology for access to the wholesale regulated network. (+)

BEREC

DRAFT EC RECOMMENDATION

An opinion concerning the European Commission (EC) draft recommendation on non-discrimination obligations and costing methodology was adopted last 26 March, in accordance with article 19 of the Framework Directive and the BEREC Regulation. (+)

MARKET (3) IN ITALY

BEREC published last 20 March an opinion associated to the European Commission's notice given to Italy under article 7 of the Framework Directive.

The EC expressed serious doubts regarding the proposal submitted by the Italian regulator Agcom (Autorità per le Garanzie nelle Comunicazioni) to revise the market for call termination in individual public telephone networks provided at a fixed site (market 3), and opened a phase II

investigation, submitted to debate the draft modification of regulations, in line with procedure set out in the Framework Directive.

The document now published by BEREC results from close collaboration with the EC in analysis of these matters. (+)

UNIVERSAL SERVICE DIRECTIVE - ARTICLE 28 (2)

An orientation document concerning article 28(2) of the European Commission's Framework Directive was published last 27 March and specifically establishes the respective national regulatory authorities' obligation to demand that companies supplying networks and/or public electronic communication services block on a case-by-case basis access to numbers or services for reasons of fraud or improper use. (+)

ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before international sector-related organisations and took part in recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the Body of European Regulators for Electronic Communications (BEREC), the European Regulators Group for Postal Services (ERGP), the Independent Regulators Group (IRG), the Latin American Forum of Telecommunications Regulatory Authorities (Regulatel), the European Telecommunications Standards Institute (ETSI), the European Telecommunications Satellite Organisation (EUTELSAT), the International Telecommunications Satellite Organisation (ITSO) and the European Union (EU).

CEPT

In the scope of work by the Electronic Communications Committee (ECC), the following meetings took place:

- 33rd ECC meeting - 5-8 March in Bratislava, Slovakia; (+)
- Meeting of PT FNI of WG NaN - 13-14 March in Brussels; (+)
- Meeting of PT TRIS of WG NaN - 19-20 March in Kristiansand, Norway. (+)

Istanbul hosted on 5-7 March a meeting of the Committee for ITU Policy (Com-ITU). (+)

WG UPU of the CERP met last 14-15 March in Madrid. (+)

BEREC

In the scope of BEREC's work, meetings of the following groups were held:

- 14th meeting of the Management Committee - 6 March in Ljubljana, Slovenia; (+)
- 14th meeting of the Regulators Council - 7-8 March in Ljubljana; (+)
- Meeting of the EWG for article 7a of the Framework Directive (Phase II) - 13 March in Brussels; (+)
- Meeting of PT Termination Rates - 26 March in Brussels. (+)

Two workshops were also held in Ljubljana on 6 March, on Broadband Metrics and Quality of Service, and on Media in the Digital World. (+)

ERGP

Meetings of the following groups were held under the ERGP:

- Meeting of the working subgroup on Common Cost Allocation - 21-22 March in Vienna; (+)
- Meeting of the working group on End to End Competition and Access Regulation - 1 March in London. (+)

IRG

The General Assembly (GA) was held on 7-8 March in Ljubljana, Slovenia. (+)

REGULATEL

Brussels hosted on 1 March a meeting on the future of Regulatel, attended by that Forum, the European Commission (EC), ANACOM and Spain's Comisión del Mercado de las Telecomunicaciones (CMT). (+)

ETSI

The 61st General Assembly (GA) was held on 19-20 March in Mandelieu, France. (+)

EUTELSAT

The Advisory Committee held its 31st meeting on 21-22 March in Paris. (+)

ITSO

The 17th meeting of the Advisory Committee took place on 7-8 March in Washington. (+)

EU

The 2013 European Consumer Summit was held on 18-19 March in Brussels. (+)

5TH ARCTEL-CPLP GENERAL ASSEMBLY

The fifth General Assembly (GA) of the Association of Communications and Telecommunications Regulators from the Community of Portuguese Language Countries (ARCTEL-CPLP) was held last 9-10 April at CPLP headquarters in Lisbon. It approved its constitution as a private association with legal identity and administrative and financial autonomy, as well as the new statutes, which were signed by all members.

The GA was also marked by developments presented by the working group on International Roaming and by creation of the ARCTEL Training Centre as a body integrated in the Association. Also approved were additional technological functions and reinforced technical responsibilities in the scope of the Communications Observatory, a more thorough comparative study of legislations and presentation of the proposal for adherence as a consultative member of the CPLP. (+)

NEWS FROM OTHER COUNTRIES

GERMANY - Bundesnetzagentur (BNetzA)

- BNetzA has expanded its national campaign to gauge the quality of internet use by June 2013. Users can verify via the website www.initiative-netzqualitaet.de the data traffic speed of some applications and of broadband connections (the latter available since last year). (+)
- The European Commission (EC) suspended a project from the German regulator which could lead to mobile termination rates well above those in many other member states. (+)

BELGIUM - Institut Belge des Services Postaux et des Télécommunications (IBPT)

- The IBPT published last 29 March a study on the economic benefits of using the 790-862 MHz frequency band for digital terrestrial television (DTT) and mobile broadband. (+)

SPAIN - Comisión del Mercado de las Telecomunicaciones (CMT)

- The CMT approved last 20 March a memorandum that creates a new system for managing subscriber data. The aim is to adjust the current system to current standards and to make the data platform more efficient. This database is used by emergency services, security forces, operators who produce telephone directories and those who provide information services. (+)
- The CMT created on 19 March a new supervisory system applied to the commercial retail offers of Telefónica. This ex ante analysis of the operator's offers indicates that its competitors can replicate using wholesale services the company's products and promotions, in a manner that respects the obligations imposed on Telefónica. (+)

USA - Federal Communications Commission (FCC)

- FCC chairman Julius Genachowski announced his resignation on 22 March. He highlighted the regulatory measures the FCC focused on during the last five years, namely broadband, wireless and fixed. (+)

FRANCE - Autorité de la Concurrence

- In response to a government request, the Competition Authority made public last 11 March its decision on the terms that regulate mobile network sharing and roaming, following the ARCEP opinion on this subject set out on 20 December 2012. The Authority stressed that infrastructure-based competitiveness is vital to ensure adequate competition and strong capital investments. Network sharing and roaming are not incompatible with the

aims of a competitive market, and can even be an added value to boost competition and other regulatory objectives such as balanced regional development. (+)

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- ARCEP announced last 25 March the implementation of a device to measure and monitor the quality of internet access service at a fixed location, with the aim of improving information provided to users and to endow itself with the means needed to meet its obligations to supervise the overall quality of telephone services and internet access. These measures are part of the work carried out since 2010 on technical and economic aspects of net neutrality. (+)

The NETHERLANDS - Authority for Consumers and Markets (ACM)

- The Authority for Consumers and Markets (ACM) was officially established on 1 April 2013 and results from a merger of the Netherlands Competition Authority (NMa), the Netherlands Consumer Authority (NCA) and the Netherlands Independent Post and Telecommunication Authority (OPTA), regulatory bodies which acted in the areas of competition, consumers and energy, transportation, postal services and telecommunications, respectively. (+)

IRELAND - Commission for Communications Regulation (ComReg)

- ComReg published on 28 March a public consultation on numbering for machine-to-machine (M2M) communications. (+)
- ComReg is studying the request from the operator Eircom to increase financing for universal service provision for the 2010/2011 period, given that the previous request barely covered the 2009/2010 period. (+)

UNITED KINGDOM - Office of Communications (Ofcom)

- Ofcom has placed in public consultation until this coming 23 May proposals concerning the introduction of spectrum usage charges for broadcasting. (+)
- The eighth report on broadband speed in the United Kingdom was published last 14 March. The report indicates an average of 12.0 Mbit/s in home access speed, triple the speed recorded in November 2008. (+)
- Ofcom published on 15 March the final set of information about the 4G spectrum auction, thereby finishing the allocation process that resulted in licences being issued to five operators. (+)

ANACOM AT RTP MADEIRA

Per ANACOM's powers to defend consumer interests, this Authority participates in an approximately 30-minute long monthly episode on the programme 'Madeira Viva' shown on Portuguese Radio Television for Madeira (RTP Madeira). The

aim of this participation is to explain to the general public topics associated to electronic communications and the postal sector. The first programme ran on 26 March 2013.

ANACOM PRIZE - ECONOMIC ASPECT

The ANACOM Prize for the Economics of ICTs was awarded on 12 April 2013 by ANACOM board member Helder Vasconcelos at the fourth Workshop on the Economics of ICTs (held on 11-12 April at the University of Évora). This prize for the ANACOM Best Workshop Paper Award

and ANACOM Young Researcher Award contests was respectively awarded to the articles on "Dominance and Competitive Building" and "Net Neutrality, Foreclosure and the Fast Lane: an empirical study of the UK". (+)

QUALITY OF FIXED TELEPHONE SERVICE IN 2012

Pursuant to the Regulation on Quality of Service (RQS), ANACOM discloses information about the quality of service provided by companies that provide fixed telephone

service, vis-à-vis the quality of service parameters (PQS1) established in the RQS, the breakdown rate per line (PQS2) and the breakdown repair rate (PQS3). (+)

ANACOM ASSUMES VICE-CHAIRS OF THE ECC AND WG SE

At its 33rd meeting last 5-8 March in Bratislava, Slovakia, the Electronic Communications Committee (ECC) elected Jaime Afonso of ANACOM's Spectrum Management Department to

the position of second vice-chair. Also, João Duque of the same ANACOM department was recently elected vice-chair of the working group on Spectrum Engineering (WG SE). (+)

BROCHURE ON ANACOM LABORATORY

ANACOM has launched an information brochure about its Testing and Calibration Laboratory (LEC), meant to publicise the respective activities and responsibilities. The LEC is

committed to research and technological development, and rigorously conducts tests and calibrations to ensure effective and efficient radio spectrum use. (+)

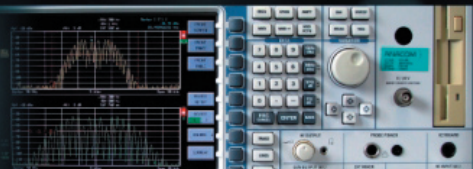
LEC LABORATÓRIO DE ENSAIOS E CALIBRAÇÃO

O LEC TEM COMO COMPROMISSO A INVESTIGAÇÃO E O DESENVOLVIMENTO TECNOLÓGICO, EXECUTANDO, COM RIGOR, ENSAIOS E CALIBRAÇÕES DE FORMA A GARANTIR A UTILIZAÇÃO EFICAZ E EFICIENTE DO ESPECTRO RADIOELÉTRICO.

ÁREA DE ENSAIOS DE COMPATIBILIDADE ELETROMAGNÉTICA



ÁREA DE ENSAIOS RADIOELÉTRICOS



ÁREA DE CALIBRAÇÃO



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