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## □ BWA FREQUENCY AUCTION – APPLICATION DEADLINE CLOSES ON 17 DECEMBER

The *Autoridade Nacional de Comunicações* (ANACOM) is to hold an auction to award frequency usage rights in the 3.4-3.6 GHz and 3.6-3.8 GHz bands for the development of public broadband wireless access (BWA) applications in nine geographic areas. Interested parties are asked to submit their applications by 17 December. The auction and its rules, previously subject to public consultation, and other related information have been posted on the ANACOM website at [www.anacom.pt](http://www.anacom.pt). The process has been publicised in the national press and

magazines of national associations, as well as internationally in Policy Tracker magazine. (+info)

Meanwhile, the presentations given during the clarification session held by ANACOM last 10 November regarding presentation of the applicable model for the auction of BWA frequencies and the necessary tools for developing same have been posted online, also to answer any queries from entities directly or indirectly interested in the auction. (+info)

## □ RADIO INTERFACES – TECHNICAL SPECIFICATIONS UPDATED

By determination dated last 3 November, ANACOM decided to update technical specifications of the interfaces applied to some radio equipment categories, namely low power short range devices (SRDs), amateur service, aeronautic radionavigation service, maritime radionavigation service, fixed service, fixed satellite service, aeronautic mobile service, maritime mobile service, satellite

mobile service, land mobile service and broadcasting service. The specifications were reported to the Portuguese Quality Institute (IPQ), the body responsible for forwarding same to the European Commission, as per the provisions of Decree-Law no. 58/2000 of 18 April. (+info)

## ■ TELECOMMUNICATIONS INFRASTRUCTURES

### EVALUATION PROCEDURES FOR INFRASTRUCTURES IN BUILDINGS – PUBLIC CONSULTATION

ANACOM decided last 2 December to hold a public consultation on the draft procedures for evaluating telecommunications infrastructures in buildings (the Portuguese acronym is ITED), second edition, and for evaluating telecommunications infrastructures in housing estates, urban developments and groups of buildings (ITUR), first edition. The deadline for receiving comments is this coming 6 January; same should preferably be sent by email to the address [consultaprocedimentos.ited.itur@anacom.pt](mailto:consultaprocedimentos.ited.itur@anacom.pt). (+info)

### FINAL VERSION OF ITED/ITUR TECHNICAL MANUALS

By determination dated 25 November, ANACOM approved the final texts of the ITED Manual, second edition (technical specifications and prescriptions for ITED), and the ITUR Manual, first edition (technical specifications and prescriptions for ITUR), which will take force this coming 1 January. A transition period was nevertheless established for the second edition of the ITED Manual, until 31 March 2010, during which technical plans done according to the first edition will be considered valid. The date the plans are registered at Municipal Councils is considered for this purpose in the cases mentioned in article 71 (ITED covered by licensing process or reported previously) of Decree-Law no. 123/2009 of 21 May, or the project completion date explicitly indicated in the terms of responsibility in the cases mentioned in article 72 (ITED not covered by licensing process or reported previously). (+info)

### NEW ITUR TERMS OF RESPONSIBILITY MODELS

ANACOM also approved last 17 November the new models for ITUR plan terms of responsibility and ITUR execution terms of responsibility. ITUR project managers have, among others, the obligation to issue a declaration attesting to compliance with applicable legal and technical standards (project terms of responsibility), as well as the obligation to provide those terms to the project developer and to ANACOM. ITUR installation technicians are namely obliged to issue terms of responsibility for executing the installation, also providing same to ANACOM and to the project developer, as well as to the owner and, in the case of a group of buildings, to the respective administration. (+info)

## CURRENT EVENTS

### FEES DUE TO ANACOM

The *Autoridade Nacional de Comunicações* (ANACOM) approved last 27 November the  $t_2$  contribution percentage, at 0.005826, to apply to relevant income of suppliers of electronic communications networks and services per the terms of sections 1 and 2 of Annex II of Administrative Rule no. 1473-B/2009 of 17 December. Also approved was the immediate invoicing of fees due for practicing the activity of supplier of electronic communications networks and services, bearing in mind the changed relevant income amounts resulting from the audit by the company Ernst & Young, Associates, following on the ANACOM determination dated last 2 October in which this Authority adopted a number of measures associated to the new tariff system in force since 1 January 2009 and derived from said Administrative Rule. **(+info)**

### ANACOM PUBLIC SPEECHES

The presentation given by ANACOM director José Ferrari Careto in the session on "What Regulation for Future Communications and Internet" at the Communications Congress organised by the Portuguese Association for the Development of Communications (APDC) and held last 18-19 November at the Lisbon Congress Centre is now available. **(+info)**

Also posted is the speech by José Ferrari Careto at the second international meeting organised by the Spanish regulator (CMT – Comisión del Mercado de las Telecomunicaciones), held last 23-24 November in Barcelona. **(+info)**

### ADMINISTRATIVE OFFENCE CASES

As it was verified i) PT Comunicações (PTC) on its own initiative contacted and tried to contact customers in the waiting period during commercial campaigns to sell FTS products and price plans and sought to convince customers to desist from pre-selection, ii) that PTC made offers published neither on its website nor in the price tables provided at its shop located in the Citizen's Store, and also iii) that it offered various credits/discounts and tariff plan monthly rates to customers, which indicates discriminative treatment of those customers and a breach of transparency obligations, the company was fined last 9 September the amount of 200,000 euros. The company was notified of this decision but did not agree with same and filed an appeal with the Lisbon Commercial Court.

**(+info, Portuguese only)**

As it was verified that EQUANT PORTUGAL and SONAECOM – Serviços de Comunicações had failed to submit to ANACOM statistical information on their activity as a provider of internet access service during the third quarter of 2007 before the set deadline, they were respectively punished with a 20,000-euro fine and an admonishment. Both were notified of the decision but did not agree and have filed legal appeals. ZON TV Cabo Portugal was also subject to admonishment for not promptly submitting first quarter 2008 statistical data on the provision of voice over internet (VoIP) service. As no appeal was filed, this ANACOM decision became final last 6 October.

Also for failing to submit third quarter 2006 and first, second and third quarter 2007 (internet access service) statistics, and not responding to the annual electronic communications questionnaire (2007 report), NFSI TELECOM was fined 7,500 euros. The company has filed an appeal with the Judicial Court of Leiria County. TELEMILÉNIO – Telecomunicações, Sociedade Unipessoal meanwhile began two number pre-selection processes not based on the explicit desire of subscribers, thus breaching the Selection and Pre-Selection Regulation. This led

ANACOM to admonish same, a decision which has since become final and definitive. **(+info, Portuguese only)**

As IBERCOURIER – Serviço de Transporte Urgente failed to meet the obligation to send to ANACOM the annual questionnaire on postal services (2007 report) it was admonished for the negligent practice of an administrative offence. This was not contested and became definitive and executable on 16 November. The same penalty was applied to TRANSWORLD EXPRESS – Correio Expresso, as same sent to ANACOM after the respective deadlines statistical information on the fourth quarter of 2006, all four quarters of 2007 and the first quarter of 2008. As this Authority's decision was not contested, same has since become final and definitive. **(+info, Portuguese only)**

As it was verified that CHRONOPOST PORTUGAL – Transporte Expresso Internacional failed to meet the obligation to submit to ANACOM within the set deadlines and per legal terms statistical information on the fourth quarter of 2006 and the annual questionnaire on postal services (2007 report), it was fined the single amount of 560 euros on 2 October for the negligent concurrent practice of two administrative offences. The company did not agree with the ruling and contested it judicially on 22 October. **(+info, Portuguese only)**

### ANACOM MANAGEMENT BOARD – NEW MEMBER

The new member of the ANACOM Management Board, Filipe Alberto da Boa Baptista, took office last 25 November. The appointment was formalised by Council of Ministers Resolution no. 23/2009, published in the official gazette (series II) on that date. The ANACOM Board therefore now comprises José Amado da Silva, chairman, Alberto Souto de Miranda, vice-chairman, and José Ferrari Careto, Eduardo Cardadeiro and Filipe Baptista, members. **(+info)**

### POSTAL NETWORK – 1<sup>ST</sup> HALF OF 2009 REPORT

The report on the network of post offices of the universal postal service concessionaire (CTT-Correios de Portugal) in the first half of 2009 has been released and indicates that 2,882 post offices are operational, nine more than at the end of 2008, of which 888 are fixed post offices, 12 are mobile offices and 1,982 postal service offices. The report indicates slight growth of post offices resulting from the increase in postal service offices. This trend is offset by the lower number of fixed post offices. **(+info)**

### PORTUGUESE URSI COMMITTEE – 3<sup>RD</sup> CONGRESS

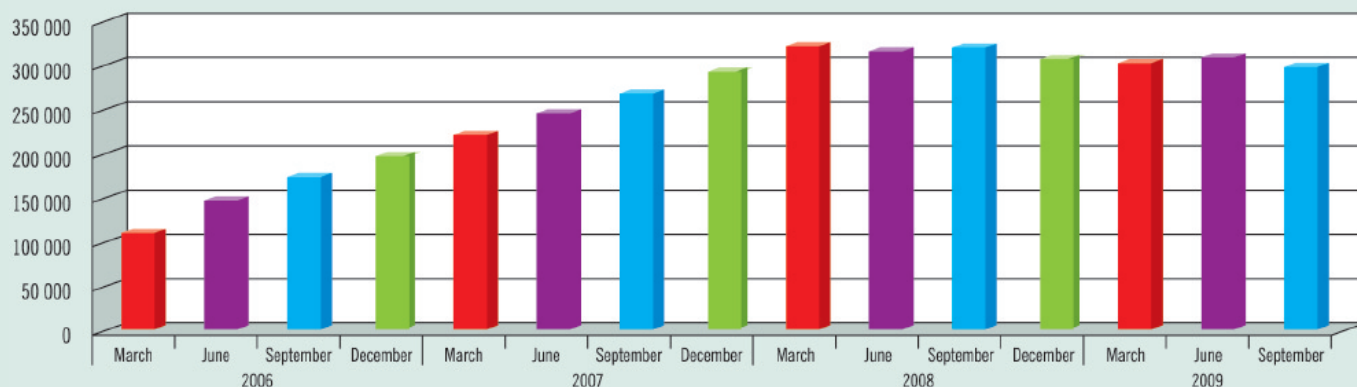
The presentations given during the third Congress of the Portuguese URSI Committee are now available and concern the subject of "Radiocommunication: from Earth to the Universe". The event was held last 3-4 November at the Portuguese Communications Foundation in Lisbon. Work submitted in the respective call for papers before the Congress may also be consulted. **(+info)**

### 2009/2010 FPC PRIZE – UNTIL 31 DECEMBER

December 31 is the deadline for receiving projects submitted for the Portuguese Communications Foundation (FPC) annual prize for the best research work in the area of communications carried out by employees of organisations in the Association of Postal and Telecommunications Operators from the Portuguese Language Countries (AICEP) and those countries' regulatory bodies. Candidacies must be delivered to the FPC headquarters located at Rua do Instituto Industrial no. 16, 1200-225 Lisbon. **(+info, Portuguese only)**

## ■ EVOLUTION OF THE NUMBER OF UNBUNDLED ACCESSES

2006				2007				2008				2009		
March	June	September	December	March	June	September	December	March	June	September	December	March	June	September
108 794	145 614	172 082	195 754	219 653	244 068	266 536	291 175	319 908	314 034	318 374	305 244	300 822	307 153	296 609



### □ UNIVERSAL SERVICE – RESIDENTIAL RATES FOR FIXED TELEPHONE SERVICE

By determination dated 17 November, the *Autoridade Nacional de Comunicações* (ANACOM) decided not to oppose the entry into force this coming 1 January of the proposed residential rates for fixed telephone service in the scope of universal service submitted by PT Comunicações (PTC) on 30 October, covering both main and alternative rates (optionally applied at customer request). PTC must in this context comply with the transparency obligations to which it is bound. The rates in question have been submitted to the ANACOM

Advisory Council (AC). (+info)

ANACOM had also decided last 3 November not to oppose the proposed residential rates for fixed telephone service in the scope of universal service presented by PTC on 27 October and which sought changes to the alternative rates to be in effect as from last 1 July, without jeopardising compliance with the corresponding transparency obligations. These rates were likewise submitted to the ANACOM AC. (+info)

### □ ANACOM APPROVES FINAL VERSION OF PORTABILITY QUESTIONNAIRE

ANACOM approved by determination dated last 11 November the final version of the questionnaire meant to gather information on portability. This four-part half-yearly questionnaire must be filled out by companies covered by the Portability Regulation and refers to the last day of each half-year. It should henceforth be submitted to ANACOM by the 30<sup>th</sup> calendar day after the end of each of those

six-month periods. However, for the information envisaged in question 6 of Parts I and II and in question 3 of Part III, the first submission to ANACOM may be sent in only by 30 July 2010, in which case said information should refer to 30 June. (+info)

### □ ERG QUESTIONNAIRE ON INTERNATIONAL ROAMING – RESPONSE BY 29 JANUARY

The European Regulators Group (ERG) has approved yet another specification model for data on roaming in the European Union's public mobile networks. This questionnaire must be filled out and sent to ANACOM by this coming 29 January, with the electronic form sent to [dee.stats@anacom.pt](mailto:dee.stats@anacom.pt). This is the fifth

data specification model to be used by national regulatory authorities such as ANACOM to collect information from mobile operators operating in the respective countries. (+info)

### □ UNIVERSAL POSTAL SERVICE – PRICE COMPARISONS IN THE EU

The ANACOM study on prices charged by universal postal service providers in the European Union (EU) in 2009 has been released. It reveals that in Portugal the price for national parcels up to 2kg and national priority mail up to 20g was maintained, while the prices for other services increased, albeit less than the

average prices for the services in the EU. As in 2008, except for cross-border intra-community non-priority mail up to 20g, national prices in euros are below the EU average. (+info)

## ■ NEWLY ENACTED LEGISLATION

- **Rectification declaration no. 2930/2009** (Series II (Part E) – Diário da República of 27 November) – Corrects inaccuracies in Regulation no. 427/2009, published on 29 October, which approved rules for the auction to award frequency usage rights for broadband wireless access (BWA).
- **Rectification declaration no. 90/2009** (Series I – D.R. of 25 November) – Corrects Decree-Law no. 264/2009 of 28 September which proceeded with the second amendment of Decree-Law no. 151-A/2000 of 20 July, which establishes the system applicable to the licensing of radiocommunication networks and stations and control of the installation of said stations and radio spectrum use, besides setting out the principles applied to radio fees and radiocommunication infrastructure sharing.

(+info, Portuguese only)

### DETERMINATIONS ADOPTED BY ANACOM – 3<sup>RD</sup> QUARTER 2009

Date	Decision
29.09.2009	Withdrawal of statistical indicators for data transmission service. (+info)
21.09.2009	Clarification on message-based VAS. (+info)
18.09.2009	Public tender for direct acquisition of insurance. (+info)
16.09.2009	Radio licence exemption for stations installed on aircraft. (+info)
14.09.2009	Modification of CA delegation of powers. (+info, Portuguese only)
08.09.2009	Submission of mobile telephone service user data to US provider for inclusion in directories and inquiry services. (+info)
26.08.2009	Changes to RUO (public consultation). (+info)
25.08.2009	UNITELDATA adhesion contract for the offer of electronic communications products and services. (+info, Portuguese only)
24.08.2009	BRAGATEL – Cancellation of licence ICP-11/99-FWA (draft decision). (+info)
24.08.2009	Modification of Quality of Service Regulation. (+info)
24.08.2009	Notice of 19.8.2009 on radio licences. (+info)
17.08.2009	Orbirecurso adhesion contract for the offer of electronic communications services. (+info, Portuguese only)
17.08.2009	Portability – Dispute between ZON and PT Comunicações. (+info)
14.08.2009	Changes to RUO (draft decision). (+info)
12.08.2009	Approval of draft ITED and ITUR manuals. (+info)
05.08.2009	Approval of final report on digital dividend. (+info)
03.08.2009	Public tender to acquire two systems to evaluate DTT coverage. (+info)
31.07.2009	CEPT decisions adopted by Portugal. (+info)
24.07.2009	Portability questionnaire (draft decision). (+info)
23.07.2009	Synchronism between portability and local loop unbundling. (+info)
20.07.2009	Authorisation for Linexpress Lda. to provide postal services. (+info, Portuguese only)
20.07.2009	Authorisation for Carga Compátivel Lda. to provide postal services. (+info, Portuguese only)
20.07.2009	Authorisation for Atlanticcourier Lda. to provide postal services. (+info, Portuguese only)
17.07.2009	Declaration to AMAZING LIFE, Lda. for the offer of payphone services. (+info, Portuguese only)
17.07.2009	Declaration to LUCKYPRICE, Lda. for the offer of payphone services. (+info, Portuguese only)
17.07.2009	Declaration to BEMAVIADA Unipessoal, Lda. for the offer of payphone services. (+info, Portuguese only)
15.07.2009	Statistical indicators for mobile services. (+info)
13.07.2009	Portability regulation – draft modification. (+info)
09.07.2009	Regulation on settlement and collection of fees. (+info)
06.07.2009	Public tender to carry out study on quality of internet access service. (+info)

### NEXT GENERATION NETWORKS – 36,000 USERS REGISTERED IN SEPTEMBER

At the end of September there were 36,000 residential customers using services backed by next generation fixed networks who had high speed accesses currently conveyed by fibre to the home (FTTH) and cable TV distribution networks that use EuroDOCSIS 3.0 (or equivalent) standard. That figure represents 1.4 percent of total cabled accesses (2.43 million), given that at the end of the third quarter

of 2009 the number of households cabled with fibre optics stood at 731,000, while accesses supported by EuroDOCSIS 3.0 totalled 1.7 million. High speed accesses were concentrated in the Lisbon and North regions, while the main network operators were ZON, PT Comunicações and Sonaecom. Penetration in terms of classic family households is 0.6 per 100 households. (+info)

### ANACOM WEBSITE – USABILITY STUDY

To mark commemorations of World Usability Day last 12 November ANACOM released conclusions and recommendations from the study on its website's usability conducted by the Work Value company. The latter used Eye Tracking methodology which tracks users' visual paths so that objective data can be gathered on questions such as the point same are actually looking at or which

items draw the most attention. The next test (scheduled for 2010) will be extended to external users and oriented to accessibility, involving people with the following special needs: blindness, weak-sightedness, slight or severe upper limb motor disability. (+info)

### CALL CENTRES – NEW RULES TAKE FORCE

Call centres have had new operating rules since 29 November, the date Decree-Law no. 134/2009 of 2 June took force. Same must henceforth operate in such a way that consumers are not put on hold for more than 60 seconds. The creation of an option enabling the service provided to be cancelled was also imposed.

Other practices were forbidden as well, such as rerouting the call to numbers that imply an added cost for consumers without their explicit consent and advertising during the period on hold. The service's telephone number and operating hours must also be provided. (+info)

## □ EUROPEAN UNION

### EU TELECOM PACKAGE APPROVED

Following the approval by the European Union (EU) Council of Ministers last 20 November, it was the European Parliament's turn to approve on 24 November the so-called Telecom Package containing the revision of community telecommunications legislation, based on the European Commission (EC) proposal presented in November 2007. Under the new framework the rights of electronic communications users are strengthened and competition in the sector stimulated. The new rules, which must be transposed into national legislation by mid-2011, also envisage guarantees of access to electronic communications services, namely internet, protection of personal data, boosted competition and more modern radio spectrum management. A decision was also made to create the Body of European Regulators of Electronic Communications (BEREC), most likely in the spring of 2010. The package contains two directives and a regulation and will take force when published in the Official Journal of the EU, scheduled for 18 December 2009. The member States will then have an 18-month deadline for the respective transposition into national law by June 2011. (+info)

### BROADBAND – COCOM REPORT

The European Commission published on 18 November the Communications Committee (COCOM) report on broadband trends in Europe, where despite the economic slowdown it has continued to grow at an average rate of 10.7 percent (between July 2008 and July 2009). In Portugal it grew by 11.7 percent, above that recorded in 2008 and above the European average. According to the COCOM study, on 1 July 2009 there were nearly 120 million fixed broadband lines in the European Union (EU), 11.5 million installed since July 2008. The broadband penetration rate stood at 23.9 percent (21.6 percent in 2008), of which 4.2 percent were accounted for by the mobile broadband segment, which grew by 54 percent in the first six months of 2009. The dominant technology in the EU continues to be DSL, counting 94 million lines. Fibre to the home recorded a 40 percent rise (July 2008 to July 2009), but accounts for only 1.75 percent of total connections. The northern European countries continue to lead the broadband market in terms of penetration rate, with the Netherlands (37.9 percent) and Denmark (37.2 percent) being the world leaders. (+info)

### R&TTE MARKET – THIRD SURVEILLANCE CAMPAIGN

The report from the third European radio and telecommunications terminal equipment (R&TTE) market surveillance campaign undertaken from 1 September 2008 to 1 June 2009 has been released. It involved 23 market surveillance bodies in the ADCO R&TTE group (for Administrative Co-operation on the R&TTE Directive – Directive 1999/5/EC of 9 March), of which ANACOM is a member. The campaign examined 259 equipment items, specifically focusing on private mobile radio (PMR) equipment and products using the 2.4 GHz band. The data gathered show for example that 40 percent of the equipment complies with administrative requirements (e.g. EC logo, manuals in country's official language, indication of limits on use) and 62 percent comply with technical requirements, but only 15.8 percent fully meet all R&TTE Directive requirements.

Note that, in Portugal, ANACOM is responsible for enforcement of radio and telecommunications terminal equipment compliance and for the respective evaluation of conformity and marking. (+info)

### PORTUGAL WINS EGOVERNMENT AWARD

The winners of the 2009 European prizes for online public services have been announced, distinguishing the following, in the respective categories: Austria and Germany (European Order for Payment Application), Denmark (Genvej), Italy (Italian Public Administration eMarketplace) and Portugal (Hunting Licences via Multibanco Cash Machine Network). (+info)

### EUROPEAN COMMISSION – NEW TEAM ANNOUNCED

The European Commission's composition for the 2009–2014 period was announced on 27 November, with the distribution of portfolios among the 26 commissioners in the EU's top executive body (one for each member State), which will continue to be headed by José Manuel Durão Barroso (Portugal). Noteworthy for the sector is that the Information Society Directorate-General (DG INFSO) has been integrated in the Digital Agenda portfolio, whose commissioner is to be Neelie Kroes, who was also appointed vice-president of the EC. The commissioner formerly responsible for telecommunications, Viviane Reding, was shifted to the portfolio of Justice, Fundamental Rights and Citizenship, and is also to be a Commission vice-president. Hearings on the 26 designated commissioners will be held this coming 11–19 January, after which the European Parliament will vote in plenary session on the Commission's new composition after an extraordinary mini-session scheduled for 26 January 2010. (+info)

### MOBILE TERMINATION IN POLAND – EC LETTER

In a 27 November letter the EC asked the Polish regulator (UKE – Urząd Komunikacji Elektronicznej) not to unnecessarily prolong asymmetric mobile call termination rates (MTR) favouring the operator P4. The last operator to enter the mobile market, P4 charges other companies about 1.5 times more than its competitors. The Commission wants UKE to swiftly lower the P4 operator's MTR to the cost level of efficient operator. (+info)

### 112: ITALY WARNED/LITHUANIAN CASE CLOSED

The European Commission has taken legal steps against Italy (sending a reasoned opinion), given that Italian emergency services are still unable to receive data to locate people who dial the single European emergency number 112 from mobile phones, even though this was already subject to a ruling by the European Court of Justice (ECJ). Note that the sending of a reasoned opinion is the last step before the case is taken again to the ECJ, which will then have to impose financial penalties on Italy for failing to comply with the previous decision. At the same time, the EC closed the legal action against Lithuania, given that location-finding information on mobile calls to 112 has become available. (+info)

## ■ OJEU

- **Recommendation 2009/848/EC** – Of the Commission of 28 October 2009, aiming to facilitate release of the digital dividend in the European Union. Published on 24 November.

(+info)

## □ CEPT (EUROPEAN CONFERENCE OF POSTAL AND TELECOMMUNICATIONS ADMINISTRATIONS) MEETINGS

### ECO – COUNCIL OF ADMINISTRATION

The first Council of Administration of the European Communications Office (ECO), which succeeded the Joint Council of the European Radiocommunication Office (ERO) and European Telecommunications Office (ETO), was held last 18-19 November in Copenhagen. (+info)

### CERP – PLENARY MEETING

The 41<sup>st</sup> plenary meeting of the European Committee for Postal Regulation (CERP) was held last 18-20 November in Monaco. (+info)

## □ INDEPENDENT REGULATORS GROUP (IRG)

### PT REMEDIES

Brussels hosted last 2 November a meeting of the project team (PT) on Remedies. (+info)

### CONTACT NETWORK

The Contact Network met last 12 November in the German city of Bonn. (+info)

## □ EUROPEAN UNION (EU)

### ERG – CONTACT NETWORK

The ERG Contact Network met last 12-13 November in Bonn, Germany. (+info)

### SEMINAR IN THE SCOPE OF ARTICLE 7

The European Commission together with the European Law Academy (ERA) held in Brussels last 30 November a seminar for national judges and national regulatory authorities (NRAs) in the scope of Article 7. (+info)

### RSPG

The Radio Spectrum Policy Group (RSPG) held its 20<sup>th</sup> meeting last 5 November in Brussels. (+info)

### PT ERG/RSPG

Brussels hosted last 20 November the 6<sup>th</sup> meeting of the joint project team (PT) of the European Regulators Group and the RSPG, PT ERG-RSPG. (+info)

## □ EUROPEAN TELECOMMUNICATIONS STANDARDS INSTITUTE (ETSI)

### GENERAL ASSEMBLY

The French city of Cannes served as venue last 24-25 November for the 54<sup>th</sup> General Assembly, which approved the membership of new members, including 31 with full rights and 12 associates. (+info)

## □ INTERNATIONAL TELECOMMUNICATION UNION (ITU)

### EXCELLENCE CENTRE IN AFRICA

The ITU Excellence Centre for the Portuguese and Spanish speaking countries finished its 2009 activity by holding of two more training actions and a meeting of the Standing Committee. (+info)

### 9<sup>TH</sup> GLOBAL SYMPOSIUM FOR REGULATORS

The 9<sup>th</sup> Global Symposium for Regulators (GSR) was held last 10-12 November in Beirut. (+info)

### ITU-T/STUDY GROUP 2

Study Group 2 of the Telecommunications Standardisation Sector (ITU-T) met last 16-24 November at the ITU's offices in Geneva. (+info)

### ITU-R/STUDY GROUP 6 – WP6A

Working party (WP) 6A on terrestrial broadcasting service (television and radio) met last 3-12 November, also in Geneva. (+info)

## □ UNIVERSAL POSTAL UNION (UPU)

### COUNCIL OF ADMINISTRATION

The 2009 session of the Council of Administration took place last 2-13 November at UPU headquarters in Berne. (+info)

## □ INTERNATIONAL TELECOMMUNICATIONS SATELLITE ORGANISATION (ITSO)

### ADVISORY COMMITTEE

The 11th meeting of the ITSO Advisory Committee (IAC) was held last 17-18 November in Washington. (+info)

## □ INFORMAL MEETING FOR REGIONAL REGULATORS ASSOCIATIONS – CONCLUSIONS

Conclusions of the Informal Meeting for Regional Regulators Associations have been released. The gathering was held in Beirut last 9 November as part of the programme of the 9<sup>th</sup> Global Symposium for Regulators (GSR), an International Telecommunications Union (ITU) event. The following stand out among the conclusions: implementation with ITU collaboration of (formal) annual meetings attended by all regional associations, parallel to the GSR; and establishment of a Regional Association Secretariat Network. (+info, Portuguese only)

## □ CO-OPERATION WITH GUINEA-BISSAU

ANACOM hosted last 17-20 November a visiting delegation from the Guinea-Bissau Communications Institute (ICGB), with the talks focusing on financial topics. During their four-day stay the ICGB delegation exchanged information about various financial functions used by the Portuguese regulator and received training about the System for Accounting Standardisation that takes force in Portugal this coming 1 January.

## ■ NEWS FROM OTHER COUNTRIES

### GERMANY – Bundesnetzagentur (BNetzA)

- The German regulator has approved postal rates for 2010 which include maintaining the current prices for national mail, whose costs have been the same for 12 years. **(+info)**
- The Cologne Administrative Court rejected the application by Deutsche Telekom (DT) whereby the latter contested the BNetzA decision ruling that besides supplying local loop access DT also had to allow access by alternative operators to distribution frames in its network. **(+info)**

### BRAZIL – Agência Nacional de Telecomunicações (ANATEL)

- The number of mobile accesses in Brazil stood at 168 million at the end of October, a month which saw 1.916 million new mobile telephone service (MTS) subscriptions. Growth in the first ten months of 2009 is the second highest in history, only behind that of 2008. Some 138.2 million (82.27 percent) of all accesses are prepaid and 29.8 million (17.73 percent) correspond to postpaid services. The MTS penetration rate was around 87.6 accesses per 100 inhabitants. **(+info, Portuguese only)**
- ANATEL and the mobile service operators held a meeting to discuss network sharing. The regulator's position is that "it is possible to share the physical network with the traffic of each operator separated". It also indicated that it planned to carry out tests to verify information security. **(+info, Portuguese only)**

### SPAIN – Comisión del Mercado de las Telecomunicaciones (CMT)

- The regulator has approved the reference offer for access to infrastructures, specifically to conduits of the incumbent operator Telefónica. **(+info, Spanish only)**
- The total number of broadband lines in Spain stood at 9.5 million in September, for an increase of 8.1 percent and a penetration rate of 20.6 lines per 100 inhabitants. The CMT also indicated that the month ended with mobile telephone service attaining a total of 54 million subscriptions, a penetration of 113.3 mobile accesses per 100 inhabitants. **(+info, Spanish only)**

### FRANCE – Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- The proposed law against the digital divide is now available. It was approved on first reading by the French National Assembly and forwarded to the Senate for a second reading. **(+info, French only)**
- ARCEP has launched a public consultation which ends on 24 December on the determination of parameters to set regulatory capital remuneration fees for

fixed telephone, mobile telephone and television services. **(+info, French only)**

- The French regulator has released specifications for the implementation of fixed number portability, with a view to offering better services to consumers and businesses when operator changes occur. **(+info)**

### IRELAND – Commission for Communications Regulation (ComReg)

- The regulator has published a report on the monitoring of postal service quality in Ireland concerning the first three quarters of 2009 (items posted between 1 January and 30 September). **(+info)**
- A summary of responses received by the regulator regarding the discussion document on next generation networks in Ireland, released in July 2009, has been published. The non-confidential version of the respondents' positions is also available on the ComReg website. **(+info)**

### MOROCCO – Agence Nationale de Réglementation des Télécommunications (ANRT)

- The ANRT has published quarterly statistical tables on the internet, fixed telephony, mobile telephony and public payphone markets. **(+info, French only)**

### UNITED KINGDOM – Office of Communications (Ofcom)

- The regulator has published the most recent annual report on "Consumer Experience", which looks at consumers' overall experience in the communications market and shows that same are discovering new ways to save money on telephone, broadband and pay-TV services. Ofcom also released its first report on "Business Consumer Experience", which explores the acceptance and use of services by British businesses and their opinions on the fixed, mobile and internet network. **(+info)**
- The British regulator has launched a public consultation which runs until 5 February 2010 on the issues to be dealt with at the 2012 World Radiocommunication Conference (WRC-12), an event organised by the International Telecommunication Union which sets out radio spectrum usage rights and obligations. **(+info)**

### ROMANIA – National Authority for Communications (ANCOM)

- The regulator posted online last 3 December the statistical report on the Romanian electronic communications market in the first half of 2009. According to the study, the segment of fixed and mobile broadband service users and voice traffic in mobile telephone networks grew over the same period in 2008. **(+info)**

## □ INA/ANACOM ADVANCED TRAINING ACTION

Following on plans for a co-operation protocol between the National Administration Institute (INA) and ANACOM, the first advanced training action for technical staff and directors from regulatory bodies belonging to the Association of Communications and Telecommunications Regulators from the Community of Portuguese Language Countries (ARCTEL-CPLP) and entities from the communications sector began last 30 November and is to run until 15 December. This first action centres on the development of specific skills in public affairs, internationalisation, management, leadership and innovation, as well as in thematic areas of communications, and counts participation by technical staff and directors from communications regulators/administrations from all the Portuguese-speaking African countries and Brazil.

## ■ PUBLIC CONSULTATIONS

### PTC CAPITAL COST CALCULATION

The *Autoridade Nacional de Comunicações* (ANACOM) approved on 17 November the draft decision on determining the methodology for calculating the cost of capital of PT Comunicações (PTC) applicable to the 2009-2011 three-year period. This determination was submitted to the prior hearing of interested parties and to the general consultation procedure, in both cases for the period of 20 working days. For the consultation means comments can be received up to 22 December. Same should preferably be sent in electronic format to [consulta.ccapital@anacom.pt](mailto:consulta.ccapital@anacom.pt). ANACOM also approved notification of this decision to the European Commission and to the national regulatory authorities (NRAs) in the other member States. (+info)

### DRAFT CHANGES TO THE RCAO

By determination dated last 17 November, ANACOM approved the draft decision on changes to the reference conduit access offer (RCAO) to be submitted to the prior hearing of interested parties and to the general consultation procedure, both for the maximum period of 30 working days. For the consultation, the deadline for receiving comments is this 7 January; same should preferably be sent by email to [alteracoes.orac@anacom.pt](mailto:alteracoes.orac@anacom.pt). This Authority also approved the notification to forward to the European Commission and to the national regulatory authorities in the other member States. (+info)

## □ ELECTRONIC COMMUNICATIONS – 3<sup>RD</sup> QUARTER 2009 STATISTICS

ANACOM recently released third quarter 2009 (3Q09) statistical information on electronic communications services. Regarding fixed telephone service (FTS), main telephone accesses installed at customer request stood at about 4.2 million accesses, 1 percent more than in the previous quarter and 1.5 percent more year-on-year, for penetration of about 38.5 accesses per 100 inhabitants. The fewer analogue and RDIS accesses were offset by growth in accesses conveyed by other technologies, specifically GSM and VoIP, and by new subscriptions to multi-play offers. Mobile telephone service (MTS) continued to grow in 3Q09, increasing by 3.3 percent over the previous quarter and 6.9 percent over the third quarter in 2008, totalling 15.5 million subscribers. At the end of September MTS penetration thus stood at 146.2 per 100 inhabitants. Some 11.28 million subscribers pertained to prepaid modes and 4.25 million to postpaid services, respectively accounting for 72.6 and 27.4 percent of total subscribers. During the period under analysis, the number of users with access to UMTS services surpassed 5.7 million, with more than 2.3 million active users –

a rise of 32.9 percent over the previous quarter and 123.6 percent more than recorded in the same quarter of 2008. Adhesion to UMTS-based data services which mostly involve payment of a monthly fee contributed among other factors to the 5 percent rise of postpaid MTS services in the last two years. As for subscription television service (STS), it surpassed 2.4 million in 3Q09, 72,000 more than in the previous quarter and 232,000 more than in the same period of 2008. The main driving forces behind the service's growth are first the other access technologies (IPTV and similar) and second DTH. Lisbon, North and Centre continue to be the regions concentrating more than 80 percent of STS customers. For internet access service, 3Q09 data indicate the existence of 3.44 million users with mobile broadband accesses and nearly 1.84 million fixed access customers, 1.81 million of them in broadband. Active mobile broadband users increased by 36.7 percent in 3Q09, totalling nearly 2 million, a figure 95 percent more than recorded in the third quarter of 2008. (+info)

## □ ENISA/ANACOM RISK AND INNOVATION WORKSHOP – 22 JANUARY 2010

The European Network and Information Security Agency (ENISA) will hold an ANACOM-organised workshop on "Risk and Innovation" this coming 22 January in Lisbon. The main discussion will focus on identifying relevant risk areas,

special risks and mitigation techniques for those risks, also including the scope, nature and techniques for managing risks associated to innovation and entrepreneurship.

## BWA AUCTION | PORTUGAL

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