

## ERGP STAKEHOLDERS FORUM 2019

### CLOSING REMARKS

Ladies and Gentlemen,

Dear colleagues and friends,

It is my great pleasure to address the closing remarks of ERGP SH Forum for 2019.

We would like to thank all the stakeholders, which provided constructive and innovative comments, which we will consider for the drafting of the MTS 2020-2022, the WP for 2020 and for the ERGP future work.

I would like to remind you that, since these documents are under public consultation, you may also send us your written contributions in the next days.

Special thanks also to all the speakers, from Europe, China, the UPU and from the USA, who contributed to an enriching discussion on very important and up to date topics.

I would also like to convey once more my sincere thanks to the moderators of the session, to my friends Spyros Pantelis and Jack Hamande, who so impeccably organized the regulatory sessions.

I would like also to thank warmly to Philippe Defraigne, which made an incredible job moderating the e-commerce and the hot session on the international mail.

All parts of the postal eco-system were represented at this year's stakeholders forum. We believe that there is no regulation without knowledge and national regulators are keen to share and to learn from all market players. As we could see from today's discussion, the Stakeholders Forum is the right place for doing exactly that.

Thank you all for your active participation.

I just want to stress 3 main ideas that emerged from the debate:

First, postal markets are changing and we need to discuss if the regulatory tools available are still fit or if we need to revise, as we believe it is, to have a greenfield approach on the review of the postal directive, while keeping the universal service as a safety net. In any case, ERGP will have an important role to define which are the areas that needed to be reviewed.

Second, the emergence of new players in the postal sector with the development of e-commerce changes completely the scope of the regulation. The postal and e-commerce changed dramatically in the recent years. Postal market is part of the digital single market. And we should guarantee that the regulation of the postal, e-commerce and digital market is made in a way that innovative solutions will continue to appear, that access is guaranteed, that new consumers needs are fulfilled.

Thirdly, the conclusion of our mini-extraordinary UPU Congress was that we will all make efforts to guarantee the continuation of the UPU multilateral system, the universality and the promotion of the postal world. We are all aware of the possible tremendous impact of next week UPU Congress in the development of

e-commerce, on the competition between designated operators and on the future of the UPU.

Before I conclude, I would like to invite you all to attend to the ERGP Public workshop, on the 28 November, in The Hague, on the topics of monitoring the postal market: Postal statistics and the provision of the information collected in the scope of the cross border regulation.

Finally, I would like to thank the European Commission, responsible for the logistics of the event, and the ANACOM team for putting up the agenda and speakers to the event.

I wish you all a great end of day.